भारतीय रिज़र्व बैंक
केन्द्रीय स्थापना अनुभाग - मानव संसाधन प्रबंध विभाग
मुंबई क्षेत्रीय कार्यालय

बेटी बचाओ
बेटी पढ़ाओ

Notice Inviting Tender

Supply and Direct Delivery of Medicines to Serving/Retired Employees of the Bank and their Eligible Dependents Residing in the State of Maharashtra against Credit Slips Issued by the Bank's Dispensaries at Mumbai and Navi Mumbai

(Dispensary-wise Empanelment of Authorized Chemists for Supply and Direct Delivery of Medicines)

(e-Tender No. 2026_RBI_296005_1)

Reserve Bank of India, a statutory body incorporated under the Reserve Bank of India Act, 1934, having its Central Office at Mumbai and its Mumbai Regional Office at Shaheed Bhagat Singh, Mumbai (hereinafter referred to as "the Bank") invites e-Tender under a Three Cover / Two Bid System (Techno-Commercial Bid and Price Bid) from eligible Vendors for empanelment as “Authorized Chemists” for one or more Bank Dispensaries for supply and direct delivery of medicines to serving/retired employees of the Bank and their eligible dependents residing in the State of Maharashtra against Credit Slips issued by the Bank's Dispensaries, during the period from January 01, 2027 to December 31, 2027. The estimated annual contract value for each dispensary is specified in the Schedule of Tender. The aggregate estimated annual procurement value of all dispensaries is approximately ₹10 crore (Rupees Ten Crore only). The Bank may award separate Annual Contracts for different dispensaries, and a Vendor may be awarded one or more dispensaries depending upon the outcome of the tender.

2. The tendering shall be done through the Central Public Procurement Portal (CPPP). The Tender document will be available for viewing/downloading on the Bank's website at https://www.rbi.org.in and CPP portal at https://etenders.gov.in/eprocure/app from 11:00 AM on November 03, 2026. The Vendors shall upload duly completed applications along with the prescribed documents on the CPP portal on or before 11:00 AM on December 12, 2026. The Vendor may submit bids for one, more than one, or all the dispensaries listed in the

Schedule of Tender. The Earnest Money Deposit (EMD) shall be payable with reference to the aggregate estimated annual contract value of the dispensary/dispensaries for which the bid has been submitted, as specified in the Tender Document. The Techno-Commercial Bid will be opened at 11:00 AM on December 14, 2026. The Financial Bid of only those Vendors who are found eligible upon evaluation of the Technical Bid shall be opened on a later date, after due intimation to the qualified Vendors.

3. In the event of any date indicated above being declared a holiday, the next working day shall become operative for the respective purpose mentioned herein.

4. Any amendment(s)/ corrigendum/ clarifications with respect to this tender shall be uploaded on RBI website and CPP portal only. The Vendors should regularly check the RBI website / CPP portal for any amendment / corrigendum/ on the above e-Tender.

5. The Bank reserves the right to reject any or all the tenders, or to accept a bid for one or more dispensaries without assigning any reason thereof. The Bank also reserves the right to allocate, reallocate, add or withdraw dispensaries during the tendering process or during the currency of the Annual Contract(s), in accordance with the terms and conditions of the Tender.

Regional Director for Maharashtra

भारतीय रिज़र्व बैंक
RESERVE BANK OF INDIA

केंद्रीय स्थापना अनुभाग
Central Establishment Section
मानव संसाधन प्रबंध विभाग
Human Resource Management Department
मुंबई क्षेत्रीय कार्यालय, मुंबई
Mumbai Regional Office, Mumbai

ई-निविदा

मुंबई और नवी मुंबई में बैंक की डिस्पेंसरी से जारी क्रेडिट स्लिप के आधार पर, महाराष्ट्र राज्य में रहने वाले बैंक के सेवारत/सेवानिवृत्त कर्मचारियों और उनके पात्र आश्रितों को दवाओं की आपूर्ति और सीधी डिलीवरी।

(दवाओं की आपूर्ति और सीधी डिलीवरी के लिए अधिकृत केमिस्टों की औषधालयवार सूची)

E-Tender

Supply and Direct Delivery of Medicines to Serving/Retired Employees of the Bank and their Eligible Dependents Residing in the State of Maharashtra against Credit Slips Issued by the Bank's Dispensaries at Mumbai and Navi Mumbai
(Dispensary-wise Empanelment of Authorized Chemists for Supply and Direct Delivery of Medicines)

Name of Bidder: _____

Postal Address with Pin code: _____

_____

_____

Phone / Mobile No.: _____

Email Address: _____

e-Tender No. 2026_RBI_296005_1

निविदा आमंत्रण सूचना

Notice Inviting Tender

मुंबई और नवी मुंबई में बैंक की डिस्पेंसरियों द्वारा जारी क्रेडिट पर्चियों के आधार पर महाराष्ट्र राज्य में रहने वाले बैंक के सेवारत/सेवानिवृत्त कर्मचारियों और उनके योग्य आश्रितों को दवाओं की की आपूर्ति और सीधी डिलीवरी

(दवाओं की आपूर्ति और सीधी डिलीवरी के लिए अधिकृत दवा विक्रेताओं का औषधालय-वार पैनलीकरण)

Direct Delivery of Medicines to Serving/Retired Employees of the Bank and their Eligible Dependents Residing in the State of Maharashtra against Credit Slips Issued by the Bank's Dispensaries at Mumbai and Navi Mumbai

(Dispensary-wise Empanelment of Authorized Chemists for Supply and Direct Delivery of Medicines)

(e-Tender No. 2026_RBI_296005_1)

भारतीय रिज़र्व बैंक, भारतीय रिजर्व बैंक अधिनियम, 1934 के तहत गठित एक वैधानिक निकाय, जिसका मुख्य कार्यालय मुंबई में और मुंबई क्षेत्रीय कार्यालय शहीद भगत सिंह, मुंबई में है (इसके बाद "बैंक" के रूप में संदर्भित) 01 जनवरी 2027 से 31 दिसम्बर 2027 की अवधि के लिए पात्र आपूर्तिकर्ताओं से एक या अधिक बैंक के औषधालयों के लिए अधिकृत केमिस्ट के रूप में नामांकन हेतु तीन कवर/दो बोली प्रणाली (तकनीकी-वाणिज्यिक बोली और मूल्य बोली) के तहत ई-निविदाएं आमंत्रित करता है, जिसके अंतर्गत बैंक के औषधालयों द्वारा जारी क्रेडिट स्लिप के आधार पर महाराष्ट्र राज्य में निवासरत बैंक के सेवारत/सेवानिवृत्त कर्मचारियों और उनके पात्र आश्रितों को औषधियों की आपूर्ति एवं सीधी डिलीवरी की जाएगी। प्रत्येक औषधालय के लिए अनुमानित वार्षिक अनुबंध मूल्य निविदा की अनुसूची में निर्दिष्ट है। सभी औषधालयों का कुल अनुमानित वार्षिक खरीद मूल्य लगभग ₹10 करोड़ (केवल दस करोड़ रुपये) है। बैंक विभिन्न औषधालयों के लिए अलग-

Reserve Bank of India, a statutory body incorporated under the Reserve Bank of India Act, 1934, having its Central Office at Mumbai and its Mumbai Regional Office at Shaheed Bhagat Singh, Mumbai (hereinafter referred to as "the Bank") invites e-Tender under a Three Cover / Two Bid System (Techno-Commercial Bid and Price Bid) from eligible Vendors for empanelment as “Authorized Chemists” for one or more Bank Dispensaries for supply and direct delivery of medicines to serving/retired employees of the Bank and their eligible dependents residing in the State of Maharashtra against Credit Slips issued by the Bank's Dispensaries, during the period from January 01, 2027 to December 31, 2027. The estimated annual contract value for each dispensary is specified in the Schedule of Tender. The aggregate estimated annual procurement value of all dispensaries is approximately ₹10 crore

अलग वार्षिक अनुबंध प्रदान कर सकता है और एक विक्रेता को निविदा के परिणाम के आधार पर एक या एक से अधिक औषधालयों से सम्मानित किया जा सकता है।

2. टेंडरिंग की प्रक्रिया सेंट्रल पब्लिक प्रोक्योरमेंट पोर्टल (CPPP) के ज़रिए की जाएगी।। टेंडर से जुड़े दस्तावेज़ बैंक की वेबसाइट https://www.rbi.org.in और CPP पोर्टल https://etenders.gov.in/eprocure/app पर 03 नवम्बर 2026 को सुबह 11:00 बजे से देखे या डाउनलोड किए जा सकेंगे। वेंडर को पूरी तरह से भरे हुए आवेदन और ज़रूरी दस्तावेज़ 12 दिसम्बर 2026 को सुबह 11:00 बजे या उससे पहले CPP पोर्टल पर अपलोड करने होंगे। वेंडर टेंडर की सूची में शामिल किसी एक, एक से ज़्यादा या सभी डिस्पेंसरी के लिए बोली (बिड) लगा सकते हैं। अर्नेस्ट मनी डिपॉज़िट (EMD) का भुगतान उन डिस्पेंसरी/डिस्पेंसरीज़ के कुल अनुमानित सालाना कॉन्ट्रैक्ट मूल्य के आधार पर करना होगा जिनके लिए बोली लगाई गई है; इसकी जानकारी टेंडर दस्तावेज़ में दी गई है। टेक्नो-कमर्शियल बिड 14 दिसम्बर 2026 को सुबह 11:00 बजे खोली जाएगी। टेक्निकल बिड के मूल्यांकन के बाद योग्य पाए गए वेंडर की फाइनेंशियल बिड ही बाद की तारीख में खोली जाएगी, और इसके लिए योग्य वेंडर को पहले से सूचित किया जाएगा।

3. यदि ऊपर दर्शाई गई किसी तारीख को अवकाश घोषित कर दिया जाता है, तो यहां उल्लिखित संबंधित प्रयोजन के लिए अगला कार्य दिवस प्रभावी होगा।

(Rupees Ten Crore only). The Bank may award separate Annual Contracts for different dispensaries, and a Vendor may be awarded one or more dispensaries depending upon the outcome of the tender.

2. The tendering shall be done through the Central Public Procurement Portal (CPPP). The Tender document will be available for viewing/downloading on the Bank's website at https://www.rbi.org.in and CPP portal at https://etenders.gov.in/eprocure/app from 11:00 AM on November 03, 2026. The Vendors shall upload duly completed applications along with the prescribed documents on the CPP portal on or before 11:00 AM on December 12, 2026. The Vendor may submit bids for one, more than one, or all the dispensaries listed in the Schedule of Tender. The Earnest Money Deposit (EMD) shall be payable with reference to the aggregate estimated annual contract value of the dispensary/dispensaries for which the bid has been submitted, as specified in the Tender Document. The Techno-Commercial Bid will be opened at 11:00 AM on December 14, 2026. The Financial Bid of only those Vendors who are found eligible upon evaluation of the Technical Bid shall be opened on a later date, after due intimation to the qualified Vendors.

3. In the event of any date indicated above being declared a holiday, the next working day shall become operative for the respective purpose mentioned herein.

4. इस निविदा के संबंध में कोई भी संशोधन/ शुद्धिपत्र/ स्पष्टीकरण केवल आरबीआई वेबसाइट और CPP पोर्टल पर अपलोड किया जाएगा। उपरोक्त ई-निविदा पर किसी भी संशोधन/ शुद्धिपत्र के लिए केमिस्टों को नियमित रूप से आरबीआई वेबसाइट/ CPP पोर्टल की जांच करनी चाहिए।

5. बैंक के पास यह अधिकार है कि वह बिना कोई कारण बताए किसी भी या सभी टेंडर को अस्वीकार कर दे, या एक या अधिक डिस्पेंसरी के लिए बोली स्वीकार कर ले। बैंक के पास टेंडर की शर्तों के अनुसार, टेंडर प्रक्रिया के दौरान या सालाना कॉन्ट्रैक्ट की अवधि के दौरान डिस्पेंसरी को आवंटित करने, फिर से आवंटित करने, जोड़ने या हटाने का अधिकार भी है।

4. Any amendment(s)/ corrigendum/ clarifications with respect to this tender shall be uploaded on RBI website and CPP portal only. The Vendors should regularly check the RBI website / CPP portal for any amendment / corrigendum/ on the above e-Tender.

5. The Bank reserves the right to reject any or all the tenders, or to accept a bid for one or more dispensaries without assigning any reason thereof. The Bank also reserves the right to allocate, reallocate, add or withdraw dispensaries during the tendering process or during the currency of the Annual Contract(s), in accordance with the terms and conditions of the Tender.

क्षेत्रीय निदेशक, महाराष्ट्र
Regional Director for Maharashtra

अस्वीकरण
DISCLAIMER

बैंक ने यह दस्तावेज़ उन इच्छुक पार्टियों को बैकग्राउंड जानकारी देने के लिए तैयार किया है जो महाराष्ट्र राज्य में रहने वाले बैंक के सेवारत/रिटायर्ड कर्मचारियों और उनके पात्र आश्रितों को दवाइयों की सीधी डिलीवरी के लिए टेंडर में भाग लेना चाहती हैं। यह डिलीवरी बैंक की मुंबई और नवी मुंबई स्थित डिस्पेंसरी द्वारा जारी क्रेडिट स्लिप के आधार पर की जाएगी। इस टेंडर दस्तावेज़ का मकसद इच्छुक पार्टियों को ऐसी जानकारी देना है जो इस टेंडर के तहत अपनी बोली तैयार करने में उनके काम आ सके।

The Bank has prepared this document to give background information to the interested parties on the tender for Direct Delivery of Medicines to Serving/Retired Employees of the Bank and their Eligible Dependents Residing in the State of Maharashtra against Credit Slips Issued by the Bank's Dispensaries at Mumbai and Navi Mumbai. The purpose of this Tender Document is to provide information to the interested parties which may be useful to them in the formulation of their bids pursuant to this Tender.

2. यद्यपि बैंक ने इसमें निहित जानकारी को तैयार करने में उचित सावधानी बरती है तथा यह मानता है कि यह सही है, फिर भी न तो भारतीय रिजर्व बैंक, न ही इसके किसी प्राधिकारी या एजेंसी, न ही इनके संबंधित अधिकारी, कर्मचारी, एजेंट या सलाहकार इस दस्तावेज में निहित जानकारी या इसके साथ प्रदान की गई किसी जानकारी की पूर्णता या सटीकता के बारे में कोई वारंटी देते हैं या कोई अभिव्यक्त या निहित प्रतिनिधित्व करते हैं।

2. While the Bank has taken due care in preparation of the information contained herein and believe it to be in order, neither Reserve Bank of India nor any of its authorities or agencies nor any of their respective officers, employees, agents or advisors give any warranty or make any representations, expressed or implied, as to the completeness or accuracy of the information contained in this document or any information which may be provided in association with it.

3. यह जानकारी संपूर्ण नहीं है। इच्छुक पक्षों को अपनी जांच स्वयं करनी होगी और उत्तरदाताओं को लिखित रूप में पुष्टि करनी होगी कि उन्होंने ऐसा किया है, और वे निविदा प्रस्तुत करने में

3. The information is not intended to be exhaustive. Interested parties are required to make their own inquiries and respondents will be required to confirm in writing that they have done so, and they

बैंक द्वारा प्रदान की गई जानकारी पर ही निर्भर नहीं हैं। यह जानकारी इस आधार पर प्रदान की जाती है कि यह बैंक या उसके किसी भी प्राधिकरण या एजेंसी या उनके किसी भी संबंधित अधिकारी, कर्मचारी, एजेंट या सलाहकार पर बाध्यकारी नहीं है।

4. बैंक अनुबंध को आगे न बढ़ाने, कार्य के विन्यास को बदलने, इस दस्तावेज़ में दर्शाई गई समय-सारिणी को बदलने या लागू की जाने वाली प्रक्रिया या प्रक्रिया को बदलने का अधिकार रखता है। यह किसी भी पक्ष के साथ मामले पर आगे चर्चा करने से इनकार करने का अधिकार भी रखता है जो रुचि व्यक्त करता है। रुचि व्यक्त करने वाले व्यक्तियों या संस्थाओं को किसी भी प्रकार की लागत की प्रतिपूर्ति का भुगतान नहीं किया जाएगा।

do not rely only on the information provided by the Bank in submitting the Tender. The information is provided on the basis that it is non–binding on the Bank or any of its authorities or agencies or any of their respective officers, employees, agents, or advisors.

4. The Bank reserves the right not to proceed with the contract, to change the configuration of the work, to alter the timetable reflected in this document or to change the process or procedure to be applied. It also reserves the right to decline to discuss the matter further with any party expressing interest. No reimbursement of cost of any type will be paid to persons or entities expressing interest.

विषयसूची
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SECTION I

निविदा की अनुसूची (एसओटी)
Schedule of Tender (SOT)

1.	विभाग का नाम Name of the Department	केन्द्रीय स्थापना विभाग, एचआरएमडी, एमआरओ CES, HRMD, MRO
2.	ई-निविदा का नाम E-Tender Name	मुंबई और नवी मुंबई स्थित बैंक की औषधालयों द्वारा जारी क्रेडिट स्लिप के आधार पर महाराष्ट्र राज्य में रहने वाले बैंक के सेवारत/सेवानिवृत्त कर्मचारियों और उनके पात्र आश्रितों को दवाओं की आपूर्ति और सीधी डिलीवरी के लिए ई-निविदा। (दवाओं की आपूर्ति और सीधी डिलीवरी के लिए अधिकृत केमिस्टों की औषधालयवार सूची) E-tender for Direct Delivery of Medicines to Serving/Retired Employees of the Bank and their Eligible Dependents Residing in the State of Maharashtra against Credit Slips Issued by the Bank's Dispensaries at Mumbai and Navi Mumbai (Dispensary-wise Empanelment of Authorized Chemists for Supply and Direct Delivery of Medicines)
3.	ई-निविदा संख्या E-Tender No.	**(e-Tender No. 2026_RBI_296005_1)**
4.	निविदा का अनुमानित मूल्य Estimated value of tender	हर डिस्पेंसरी के लिए अनुमानित सालाना कॉन्ट्रैक्ट वैल्यू, साथ ही उससे जुड़ी वित्तीय पात्रता की शर्तें, अर्नेस्ट मनी डिपॉज़िट (EMD) और परफॉर्मेंस बैंक गारंटी (PBG) की जानकारी इस टेंडर डॉक्यूमेंट के सेक्शन IA में दी गई है। इसमें बताई गई वैल्यू सिर्फ़ अंदाज़न हैं और बैंक की असल ज़रूरत के हिसाब से बदल सकती हैं। The estimated annual contract value of each dispensary, along with the corresponding financial eligibility criteria, Earnest Money Deposit (EMD) and Performance Bank Guarantee (PBG), is provided in **Section IA** of this Tender Document. The values indicated therein are indicative and may vary depending upon the Bank's actual requirement.
5.	विवरण Description	कोई वेंडर ऊपर बताई गई एक, एक से ज़्यादा या सभी डिस्पेंसरी के लिए बोली लगा सकता है। योग्यता के मानदंड, EMD, परफॉर्मेंस बैंक गारंटी (PBG) और

		वित्तीय ज़रूरतों का आकलन उस डिस्पेंसरी/डिस्पेंसरीज़ के कुल अनुमानित सालाना कॉन्ट्रैक्ट मूल्य के आधार पर किया जाएगा, जिनके लिए बोली लगाई गई है। A Vendor may submit bids for one, more than one, or all the dispensaries listed above. The eligibility criteria, EMD, Performance Bank Guarantee (PBG) and financial requirements shall be assessed with reference to the aggregate estimated annual contract value of the dispensary/dispensaries for which the bid has been submitted.
6.	निविदा का माध्यम Mode of Tender	ई-प्रोक्योरमेंट सिस्टम (पहला ई-कवर जिसमें EMD का प्रमाण हो, दूसरा ई-कवर यानी पार्ट I – टेक्नो-कमर्शियल बिड और तीसरा ई-कवर यानी पार्ट II – प्राइस बिड) टेंडरिंग की प्रक्रिया केवल ई-टेंडरिंग पोर्टल - CPP पोर्टल (https://etenders.gov.in/eprocure/app) के माध्यम से की जाएगी। टेंडरिंग प्रक्रिया में भाग लेने के लिए सभी इच्छुक बोलीदाताओं को ऊपर बताई गई वेबसाइट के माध्यम से CPPP पर रजिस्टर करना होगा।) e-Procurement System (First e-cover containing proof of EMD, Second e-cover i.e., Part I – Techno-Commercial Bid and Third e-cover i.e., Part II – Price Bid) The tendering would be done only through the e-Tendering portal - CPP Portal (https://etenders.gov.in/eprocure/app). All interested bidders must register with CPPP through the above-mentioned website to participate in the tendering process.
7.	पार्टियों द्वारा देखने/डाउनलोड करने के लिए उपलब्ध आरएफक्यू की तारीख Date of Tender available to parties for viewing / download on RBI website/ CPP portal	03 नवम्बर 2026 प्रातः 11:00 बजे 11:00 AM of November 03, 2026
8.	बोली-पूर्व बैठक (ऑफ़लाइन) Pre-Bid meeting (offline)	30 नवम्बर 2026 प्रातः 11:00 बजे 11:00 AM on November 30, 2026

9.	बोली-पूर्व बैठक का स्थान Venue of Pre-Bid meeting	केन्द्रीय स्थापना विभाग, मासप्रवी, भारतीय रिज़र्व बैंक, मुंबई क्षेत्रीय कार्यालय, प्रथम तल, मुख्य भवन, फोर्ट, मुंबई-400001 Central Establishment Section, Reserve Bank of India, Mumbai Regional Office, Main Building, Fort, Mumbai-400001
10.	बयाना जमा राशि (ईएमडी) Earnest Money Deposit (EMD)	NEFT के ज़रिए कॉन्ट्रैक्ट की अनुमानित सालाना वैल्यू का 2%। अर्नेस्ट मनी डिपॉज़िट (EMD) का भुगतान उस डिस्पेंसरी/डिस्पेंसरियों की कुल अनुमानित सालाना कॉन्ट्रैक्ट वैल्यू के आधार पर किया जाएगा, जिसके लिए वेंडर ने बोली लगाई है; जैसा कि टेंडर डॉक्यूमेंट के सेक्शन IA में बताया गया है। **एनईएफटी खाता विवरण:** खाता संख्या 04869229907 आईएफएससी- RBIS0MBPA04 (दोनों स्थानों पर '0' शून्य) 2% of the Estimated annual value of the contract through NEFT. The Earnest Money Deposit (EMD) shall be payable with reference to the aggregate estimated annual contract value of the dispensary/dispensaries for which the Vendor has submitted the bid, as specified in **Section IA** of the Tender Document. **NEFT A/c details**: A/c No.04869229907 IFSC-RBIS0MBPA04 ('0' Zero in both places)
11	https://etenders.gov.in/eprocure/app पर ई-टेंडर (EMD जमा करने का प्रमाण, टेक्नो-कमर्शियल बिड और प्राइस बिड) ऑनलाइन जमा करने की शुरुआत की तारीख। Date of Starting of online submission of e-tender (Proof of submission of EMD, Techno-commercial Bid and Price Bid) at https://etenders.gov.in/eprocure/app	23 नवम्बर, 2026 प्रातः 11:00 बजे 11:00 AM on November 23, 2026
	ईएमडी जमा करने की अंतिम तिथि Last date of submission of EMD	12 दिसम्बर 2026 प्रातः 11:00 बजे 11:00 AM on December 12, 2026

12	ई-टेंडर (टेक्नो-कमर्शियल बिड और प्राइस बिड) ऑनलाइन जमा करने की अंतिम तारीख Date of closing of online submission of e tender (Techno-Commercial Bid & Price Bid)	12 दिसम्बर 2026 प्रातः 11:00 बजे 11:00 AM on December 12, 2026
13	पहले ई-कवर (जिसमें EMD जमा करने का प्रमाण हो) को खोलने की तारीख और समय Date and time of opening of first e-cover (containing proof of submission of EMD)	14 दिसम्बर 2026 प्रातः 11:00 बजे 11:00 AM on December 14, 2026
14	दूसरे ई-कवर (जिसमें पार्ट I यानी टेक्नो-कमर्शियल बिड हो) को खोलने की तारीख और समय Date and time of opening of second e-cover (containing Part I i.e., Techno Commercial bid)	14 दिसम्बर 2026 EMD के सत्यापन के बाद December 14, 2026, after verification on EMD
15	तीसरे ई-कवर (जिसमें भाग II यानी प्राइस बिड शामिल है) को खोलने की तारीख Date of opening of third e-cover (containing Part II i.e., Price Bid)	बाद में सूचित किया जाएगा To be notified later
17	लेनदेन शुल्क Transaction Fee	सीपीपीपी के अनुसार As per CPPP.

Notes:

In the event of any unforeseen closure of work/ holiday on any of the above days, the same will be opened /held on the next working day.

Tenders received after due date and time shall be rejected.

Tenders not complying with the provisions of the Tender Document are liable to be rejected.

SECTION I(A)

डिस्पेंसरी-वार वित्तीय पात्रता मैट्रिक्स
Dispensary-wise Financial Eligibility Matrix

SL no.	Dispensary	Estimated Annual Contract Value (₹)	EMD @2% (₹)	Annual Turnover (₹)	Solvency (₹)	One Similar Work (80%) (₹)	Two Similar Works (50%) (₹)	Three Similar Works (40%) (₹)	PBG @5% (₹)
1	Belapur Office + Kharghar Colony	60,00,000	1,20,000	60,00,000	60,00,000	48,00,000	30,00,000	24,00,000	3,00,000
2	BKC office + BKC Staff Quarters	1,00,00,000	2,00,000	1,00,00,000	1,00,00,000	80,00,000	50,00,000	40,00,000	5,00,000
3	Byculla office + Staff Quarters	40,00,000	80,000	40,00,000	40,00,000	32,00,000	20,00,000	16,00,000	2,00,000
4	Amar building Dispensary + COB	2,20,00,000	4,40,000	2,20,00,000	2,20,00,000	1,76,00,000	1,10,00,000	88,00,000	11,00,000
5	TMC Colony	10,00,000	20,000	10,00,000	10,00,000	8,00,000	5,00,000	4,00,000	50,000
6	Gokuldham Officers' quarters	30,00,000	60,000	30,00,000	30,00,000	24,00,000	15,00,000	12,00,000	1,50,000
7	Malad (Tapovan+Kailash+ Raheja) Colonies	40,00,000	80,000	40,00,000	40,00,000	32,00,000	20,00,000	16,00,000	2,00,000
8	Prabhadevi+Varada Quarters	18,00,000	36,000	18,00,000	18,00,000	14,40,000	9,00,000	7,20,000	90,000
9	Santacruz Colony	40,00,000	80,000	40,00,000	40,00,000	32,00,000	20,00,000	16,00,000	2,00,000
10	Dahisar Colony	75,00,000	1,50,000	75,00,000	75,00,000	60,00,000	37,50,000	30,00,000	3,75,000
11	WTC+Nariman Bhavan	10,00,000	20,000	10,00,000	10,00,000	8,00,000	5,00,000	4,00,000	50,000
12	Sunplazzo Staff Quarters	12,00,000	24,000	12,00,000	12,00,000	9,60,000	6,00,000	4,80,000	60,000
13	Bank house + Dhanastra	40,00,000	80,000	40,00,000	40,00,000	32,00,000	20,00,000	16,00,000	2,00,000
14	Bhandup Quarters	2,60,00,000	5,20,000	2,60,00,000	2,60,00,000	2,08,00,000	1,30,00,000	1,04,00,000	13,00,000
15	Chembur / Nalanda	32,00,000	64,000	32,00,000	32,00,000	25,60,000	16,00,000	12,80,000	1,60,000
16	Tardeo	10,00,000	20,000	10,00,000	10,00,000	8,00,000	5,00,000	4,00,000	50,000
17	Vasant Vihar	3,00,000	6,000	3,00,000	3,00,000	2,40,000	1,50,000	1,20,000	15,000
	Total	10,00,00,000.00							

Notes:

Complete address of all the dispensaries are provided in Section-IX. The estimated annual contract values are indicative only and are based on the previous year's procurement. Actual procurement may vary depending upon the Bank's requirement.

A Vendor may submit bids for one, more than one, or all the dispensaries listed above.

The eligibility criteria under Section III, EMD under Section V, and PBG shall be determined with reference to the aggregate estimated annual contract value of the dispensary/dispensaries for which the bid has been submitted or awarded, as applicable.

Where a Vendor submits bids for more than one dispensary, the financial eligibility criteria shall be assessed on the aggregate estimated annual contract value of all such dispensaries.

The Bank reserves the right to revise the estimated annual contract values during future tenders without affecting the terms and conditions of the current tender.

SECTION II

सामान्य अनुदेश
General Instructions

(a) Important instructions regarding e-Tender

This is an e-procurement event of Reserve Bank of India, Mumbai Regional Office. The e-procurement Service Provider/ Contractor is the Central Public Procurement Portal (CPPP).

Government eProcurement System: https://etenders.gov.in/eprocure/app

Process of E-tender: Bidder manual kit is available on home page.

A) Registration for new bidder: The process involves vendor's registration with CPP portal which is free of cost.

https://etenders.gov.in/eprocure/app?page

For any technical related queries please call at 24 x 7 Help Desk Number

0120-4001 002

0120-4001 005

0120-4493395

For any Issues or Clarifications relating to the published tenders, bidders are requested to contact the respective Tender Inviting Authority

Technical - support-eproc@nic.in

Policy Related - cppp-doe@nic.in

B) Contact Person at RBI, Mumbai Regional Office:

i. Shri N. Srikanth, AGM (nsrikanth@rbi.org.in), Mob: 9962326398

ii. Shri Biswajit Das, Manager (bdas@rbi.org.in), Mob: 8420192703

iii. Smt. Pradnya Sapkale, Assistant Manager (pradnyabagul@rbi.org.in), Mob: 9029980997

(b) Instructions to the bidders

This is an e -Tendering event of Reserve Bank of India, Mumbai Regional Office. The Bank invites applications from such Chemists/ Stockists/ Druggists (hereinafter referred to as 'Bidders') who are interested in the mentioned e-tendering process. Bidders who fulfil the eligibility criteria and agree to the other terms and conditions mentioned in this document shall apply online on CPP portal by 11:00 AM on

December 12, 2026. The Bank reserves the right to accept any or reject any or all of the applications received without assigning any reasons.

This tender document is neither an offer letter nor a legal contract, but an invitation for the proposal. No contractual obligation on behalf of the Bank whatsoever shall arise from this tender-process unless and until a formal contract is signed and executed by duly authorized Officers of the Bank and the Vendor. Further, the Bank shall not be held liable for any costs incurred by the tenderer in the preparation of the response to this tender. The preparation of Vendor's proposal shall be made without any obligation by the Bank to acquire any of the items included or rejected. All information included by the Vendors in their proposal shall be treated in strict confidence.

1. Registration: The interested bidders must register on the CPP portal: https://etenders.gov.in/eprocure/app for participating in E-tendering. The instructions given above under "**Section II**(a): Important instructions regarding e-Tender" are meant to assist the bidders in registering on the CPP Portal, to prepare their bids in accordance with the requirements and submitting their bids online on the CPP Portal. The duly filled-in tenders, as above, can only be submitted on CPP Portal not later than the date and time for receipt of tender (as specified in NIT / Schedule of e-tender).

2. Bids in Three Cover / Two Bid System: The tender is in three e-covers viz. the first e-cover shall contain proof of submission of EMD, second e-cover shall contain duly filled tender Part I (Techno-commercial bid), complete eligibility criteria, etc. and the third e-cover shall contain duly filled in tender Part II (Price bid). The bidders are required to submit their bids (the three e-covers) electronically on the CPP Portal, using valid Digital Signature Certificates.

3. Earnest Money Deposit (EMD): For complete details on EMD, bidders may kindly refer to **Section V** of this document.

4. Performance Bank Guarantee (PBG): For complete details on PBG, bidders may kindly refer to **Section V** of this document.

5. Submission of Bids:

a) The Tender shall comprise the following:

First e-cover (Online Submission Only)

Proof of Earnest Money Deposit (EMD) submitted as specified at NIT / Schedule of e-tender.

Second e-cover i.e., Part I (Techno-Commercial Bid) - (Online submission Only)

Duly filled-in and signed tender consisting of:

i. Part I: Techno-Commercial bid viz., entire Tender Document (excluding Part II) duly signed. Each page of the Tender Document shall be signed.

ii. Duly filled in, signed, certified documents / formats / Annexures as stated in **Section VII**.

Third e-cover i.e., Part II (Price Bid) - (Online Submission Only)

Part II (Price Bid) must be submitted online on CPP portal using valid digital signatures.

b) The prices must be quoted in the Financial / Price Bid (refer **Annexure XI**) online on CPP portal only.

c) (i) The bidders shall quote a Uniform Discount on the MRP printed on the Strip/Bottle/Unit packed, in percentage terms, separately for each Bank Dispensary/ group of dispensaries for which the bidder submits its bid, in respect of all items of supplies to be made under the Contract, irrespective of their brands or manufacturers. The bidder may submit its bid for one or more dispensaries/ group of dispensaries as specified in **Section IA**. The discount quoted for one dispensary/dispensary group shall be applicable uniformly to all medicines supplied against the Credit Slips/indents pertaining to that dispensary/dispensary group.

(ii) The quoted offer shall remain valid for the entire duration of the contract. No advice for any change in the quoted discount rate or conditions after opening of the tender will be entertained.

(iii) It should be noted that the liability to pay any duties, levies, royalties or taxes leviable under the law by Central or State Governments or any other tax applicable in respect of the Contract shall be that of the Supplier/Vendor, as applicable, and the Bank will not entertain any claim whatsoever in respect of the same.

(iv) The Supplier/Vendor shall be responsible for timely payment of GST and for strict compliance with all applicable GST provisions, including timely filing of GST returns and uploading of correct invoice details on the GST portal. The GST details uploaded by the Supplier/Vendor shall invariably tally with the invoices submitted to the Bank.

Any statutory compliance/documentary evidence required by the Bank shall be furnished by the Supplier/Vendor as per extant instructions.

(v) Income Tax, TDS on GST or any other taxes/deductions levied by the Government shall be deducted as applicable, and the Bank shall not entertain any claim whatsoever in respect of such deductions.

(vi) The Supplier/Vendor shall bear all expenses connected with proper packaging, carting, transportation, delivery and home delivery of medicines, as specified by the Bank from time to time. No additional amount towards delivery, packaging, transportation or home delivery shall be payable by the Bank or recovered from the beneficiaries.

d) The Bank will only pay the labelled MRP less the uniform discount quoted and accepted under the Contract, subject to applicable statutory deductions and the terms and conditions of the Contract. The quoted offer shall remain valid for the entire duration of the Contract.

f) The Bank does not bind itself to accept the highest bidder and reserves the right to reject part or any or all the tenders received without assigning any reason thereof. No correspondence in this regard will be entertained. Incomplete tenders in any respect or tenders not fulfilling the prescribed conditions are liable to be rejected. Canvassing in any form by the bidder will result in rejection of its tender.

g) Bids not submitted as per the prescribed format given in the Financial / Price Bid (refer **Annexure XI**) online on the CPPP portal, or bids violating any one or more of the above-mentioned criteria, are liable to be summarily rejected.

h) Bids received after the due date and time or incomplete in any respect are liable to be rejected. The Bank's decision in this regard shall be binding and final.

6) Pre-bid Meeting

Bidders requiring any clarification regarding this document shall contact the Bank in writing to the e-mail ids 'dispensarydeskmro@rbi.org.in' and 'bdas@rbi.org.in' or raise queries during the pre-Bid meeting. The bidders shall submit questions, if any, in writing, to reach the Bank's email address mentioned above, before the pre-Bid meeting.

Pre-bid meeting will be held on November 30, 2026, at 11.00 a.m. at Reserve Bank of India, Mumbai Regional Office, Main Building, Fort, Mumbai-400001 to discuss/clarify

any queries about the tender. The purpose of the meeting will be to clarify issues raised through emails and to answer queries that may be raised at that stage. All the intending bidders are invited to attend the meeting. Not more than two authorized representatives of any bidder can attend the pre-bid meeting with prior intimation to the Bank. Non-attendance at the pre-Bid meeting will not be a cause for disqualification of a bidder. However, no queries related to the tender may be entertained after the pre-bid meeting. Minutes of the meeting/clarifications, if any, will be uploaded as corrigendum to the tender only on CPP portal and RBI website, and the same shall be binding on all bidders. Bidders are advised to see corrigendum, if any, before submitting their bids.

7) Acceptance of terms and conditions

The bidder must convey their acceptance of all terms & conditions in the format of tender (**Form I**) duly signed by the authorized signatory and upload the same along with Part I documents. The Bank reserves the right to accept any or reject any or all of the offers that it may receive without assigning any reasons.

8) Amendment to Tender Document

At any time prior to the deadline for the submission of tender/bids, the Bank may, for any reason, whether at its own initiative or in response to a clarification or query raised by a prospective bidder, modify any part of the Tender Document by an amendment and the same will be uploaded on https://www.rbi.org.in/Scripts/BS_ViewTenders.aspx. RBI's website.

The said amendment in the form of the addendum/ corrigendum shall be binding on all the bidders. The addendum (s), if any, issued will form part of the Contract document. To afford prospective bidders reasonable time for preparing their Bids after taking into account such amendments, the Bank may, at its discretion, extend the deadline for submission of bids.

9) Integrity pact

RBI has adopted Integrity Pact as per the guidelines of Central Vigilance Commission. The Integrity Pact shall be applicable where the aggregate estimated annual contract value of the dispensary/dispensaries for which the Vendor submits the bid exceeds

₹5 crore (Rupees Five Crore only).

The applicability of the Integrity Pact shall be determined with reference to the aggregate estimated annual contract value of all the dispensaries for which the Vendor has submitted the bid, and not with reference to the estimated annual contract value of any individual dispensary.

Accordingly, where a Vendor submits bids for multiple dispensaries and the aggregate estimated annual contract value of such dispensaries exceeds ₹5 crore, the Vendor shall be required to execute and submit the Integrity Pact. The fact that the estimated annual contract value of each individual dispensary is less than ₹5 crore shall not affect the applicability of the Integrity Pact where the aggregate value exceeds ₹5 crore.

Where the aggregate estimated annual contract value of the dispensary/dispensaries for which the Vendor submits the bid does not exceed ₹5 crore, submission of the Integrity Pact shall not be mandatory.

The IP envisages an agreement between the prospective Vendor and the Bank, committing the persons / officials of both the sides not to resort to corrupt practice in any aspect / stage of the contract.

Only those Vendors to whom the Integrity Pact is applicable and who commit themselves to such a Pact with the Bank would be considered competent to participate in the bidding process for the relevant dispensary/dispensaries.

The IP is applicable from the stage of invitation of bids till the complete execution of the contract and payment of final bill.

The Vendors to whom the Integrity Pact is applicable are required to sign the Integrity Pact document as per the relevant **Annexure I** and submit the same along with the bids. This shall also be uploaded on Part-I of the tender on CPP portal.

Bids to which the Integrity Pact is applicable, and which are submitted without the signed Integrity Pact are liable to be rejected.

The Integrity Pact envisages the appointment of Independent External Monitor (IEM) who shall independently review the extent to which the two parties to the contract (the Vendor and the RBI) have complied with their obligations under the Integrity Pact.

As approved by the Bank's Central Vigilance Commission, the Independent External Monitors (IEMs) for RBI are.

1. Shri Nageshwar Rao Koripalli, IRS (Retd.)
   Mob No. 9788919555
   e-mail id- knageshwarrao@gmail.com

   and
2. Shri Pramod Shripad Phalnikar, IPS (Retd.)
   Mob No. 9011943874
   e-mail id– pramodphalnikar@gmail.com

10) Debar/Disqualify

A Vendor is liable for debarment/disqualification from bidding on the following grounds:

I. If it is determined that the Vendor has committed the following acts or omissions in contravention of the code of integrity:

a. Making offer, solicitation or acceptance of bribe, reward or gift or any material benefit, either directly or indirectly, in exchange for an unfair advantage in the procurement process or to otherwise influence the procurement process.

b. Any omission or misrepresentation that may mislead or attempt to mislead so that financial or other benefit may be obtained, or an obligation avoided.

c. Any collusion bid rigging or anticompetitive behavior that may impair the transparency, fairness and the progress of the procurement process.

d. Improper use of information provided by the procuring entity to the Vendor with an intent to gain unfair advantage in the procurement process or for personal gain.

e. Any financial or business transactions between the Vendor and any official of the procuring entity related to tender or execution process of contract: which can affect the decision of the procuring entity directly or indirectly.

f. Any coercion or any threat to impair or harm, directly or indirectly, any party or its property to influence the procurement process.

g. Obstruction of any investigation or auditing of a procurement process.

h. Making false declaration or providing false information for participation in a process or to secure a contract.

i. Failed to disclose conflict of interest.

j. Failed to disclose any previous transgressions made in respect of the provisions of sub-clause (i) with any public institution / entity in India or any other country during the last three years or of being debarred by any public procuring institution / entity.

k. If the Vendor has been convicted of an offence - (a) under the Prevention of Corruption Act, 1988; or (b) the Indian Penal Code or any other law for the time being in force, for causing any loss of life or property or causing a threat to public health as part of execution of a public procurement contract. Vendor with respect to above conditions, shall submit declaration in format placed at **(Annexure IX)**

II. For any actions or omissions by the Vendor other than violation of code of integrity, which in the opinion of the Bank warrants debarment, for the reasons like supply of sub-standard material, non-supply of material, abandonment of works, sub-standard quality of works, failure to abide terms of the tender etc.

III. The Bank reserves right to debar/disqualify the Vendor from participating in any bidding or from supplying medicines to the Bank for a period of three years. However, before doing so the Bank may give a show cause notice to the Vendor and consider reply, if any, submitted by the Vendor to such notice. The decision of the Bank / Regional Director shall be final in this regard.

11) Preparation of bid and Cost of bidding

i. The bidder/s must obtain for themselves on their own responsibility and at their own expenses all the information which may be necessary for the purpose of making a tender and for entering into a contract.

ii. The bidder/s shall be deemed to have carefully examined the work, the General rules and instructions to the bidders, the general and specific conditions of contract, and carried out their own investigations to arrive at the rates quoted in the tender. In this regard, they will be given necessary information available with the Bank but without any guarantee about its sufficiency and accuracy.

iii. Bids and all accompanying documents shall be in English or in Hindi. The English version shall prevail in matters of interpretation.

12) Formats to be used

The bidder/s must fill up, sign and upload only the tender forms/formats issued by the

Bank, stating the rates at what they are willing to undertake the work in CPP portal. Tenders, which propose any alteration in the work specified in the said form of invitation to tender, or in the time allowed for carrying out the work, or which contain any other conditions of any sort, including conditional rebates, will be liable for rejection. All requisite information, documents etc. shall also be uploaded on the CPP portal only.

13) Modification / Substitution/ Withdrawal of Bids

No modification or substitution or withdrawal of the submitted Bid shall be allowed after the due date and time of submission of the tender as specified in NIT/SOT. Bids should be submitted online on CPP portal on or before the stipulated time and date as specified in NIT / Schedule of e-tender. The Bank may, in exceptional circumstances, and at its sole discretion, extend the Bid due date. No bid will be accepted after the due date and time specified for submission of bids in NIT / Schedule of e-tender or after the extended Bid due date, if any.

14) Opening of Bids

i. Duly filled first e-cover, second e-cover i.e., Part-I (Techno-Commercial Bid) of the tender, will be opened on CPP portal on the time and date, as specified in NIT / Schedule of e-tender in the presence of authorized representatives of the bidders who choose to be present.

ii. Third e-cover i.e., Part II (Price Bid) of only those bidders who qualified in Part I (Techno-Commercial Bid), shall be opened on a subsequent date after scrutiny of documents submitted for the Techno-Commercial Bid and it would be intimated to qualified bidders through email.

15) Evaluation of Bids

The Bank will examine and evaluate bids as per clauses of **Section IV**.

16) Reservation of Right to Accept/ Reject

Applications received after the due date and time or incomplete in any respect are liable to be rejected. The Bank reserves the right to accept or reject any or all the

applications in full or part without assigning any reasons. The Bank's decision in this regard shall be binding and final. The Bank has the right to modify/ alter any requirements in this document at its discretion as deemed appropriate. The decision of Regional Director, Mumbai Regional Office in this regard shall be final.

17) Undertaking on Legal Actions / Litigation / Arbitration by the Bidder

The bidder must warrant that there is no legal action has been and/or being taken against it for any cause in any legal jurisdiction. If such an action exists and the bidder considers that it does not affect its ability to deliver the requirements as per the Tender Document, it shall provide details of the action(s). The bidder shall also provide details of works where civil suit / litigation/ arbitration cases were/are initiated. The bidder shall give the above details as per proforma given in **Annexure VI**.

I/We hereby declare that I/We have read and understood all the above instructions/conditions and agree to abide by them.

SECTION III

Eligibility Criteria

(a) Drug License: The Vendor shall hold valid drug licenses as on the date of application in specified forms (Form 20, 20-B, 21, 21-B and 21-C or any other relevant form under the relevant law) for various categories of allopathic drugs issued by the Drug Control Authority of the State under the provisions of Drugs and Cosmetics Act, 1940, as applicable and any other law in force for the purpose. They must hold all other licenses, clearances and permissions as may be necessary to carry out the trade of dealing with/ selling of medicines. The Vendor will ensure and undertake that their licenses remain valid till the end of the contract period. Vendor shall submit copy of license form with the bid.

(b) Composition of the Firm: The Vendor shall be a Sole Proprietorship/ Partnership firm /Private Ltd/ Public Ltd or Co-operative Body.

(c) Experience: The Vendor shall have experience of successfully completed similar work(s) during the last three years ending on the last day of the month previous to the one in which applications are invited. The minimum value of similar work shall be determined with reference to the estimated annual contract value of the dispensary/dispensaries for which the Vendor has submitted the bid. Where bids are submitted for more than one dispensary, the experience criteria shall be assessed on the aggregate estimated annual contract value of such dispensaries.

Explanation: Here similar work/s means the work/s of supply and delivery of medicines.

(d) Minimum value of work(s) considered for experience:

The Vendor should have satisfactorily completed similar work(s) as under:

Three similar completed works each costing not less than 40% of the estimated annual contract value of the dispensary/dispensaries quoted for;

or

Two similar completed works each costing not less than 50% of the estimated annual contract value of the dispensary/dispensaries quoted for;

or

One similar completed work costing not less than 80% of the estimated annual contract value of the dispensary/dispensaries quoted for.

Where bids are submitted for multiple dispensaries, the above criteria shall be reckoned with reference to the aggregate estimated annual contract value of such dispensaries.

Applicant should furnish their client(s) list showing the details of work carried out by them during the last 3 years in the format given at **Annexure II** and Client's Certificate on Client's letter head in the format given in **Annexure III**

(e) Yearly turnover: The bidder shall have had an average annual financial turnover of not less than the aggregate estimated annual contract value of the dispensary/dispensaries for which the bid has been submitted during the last three financial years ending 31 March 2026. The turnover shall be duly certified by a Chartered Accountant.

(f) Banker' Certificate: The Vendor should be able to furnish Banker's certificate from their banker for an amount not less than the aggregate estimated annual contract value of the dispensary/dispensaries for which the bid has been submitted, specifically for the purpose of the work as per format given at **Annexure X.**

(g) No Conviction/ Debarment: The Vendor shall not have been convicted by the State Drugs Authorities and no case shall be pending under the Drugs and Cosmetics Act and Rules. Copy of **"No Conviction Certificate"** from State Drugs Controller that no case is pending against the firm under the Drugs and Cosmetics Act and Rules made there under as well as under the Drugs (Price Control) Order, 1995 or Drugs (Price Control) Order, 2013 or any other Orders issued or any other laws in force from time to time shall be submitted along with the bid.

(h) The Vendor shall not have been debarred / black-listed by any Govt. / Semi-Govt. / Public Sector organization. The Vendor shall furnish the details of disputes, if any, with its clients and the present status thereof, or in the absence of the same, a declaration to that effect shall be submitted at the time of tendering in the format given at **Annexure IX.**

(i) Service Setup: The Vendor / his agent shall be based at Mumbai or having its office in Mumbai duly registered under Establishment of Shops Act. The term Mumbai for its purpose includes suburban areas of Mumbai, Thane and Navi Mumbai. Certificate of Registration issued by competent authority shall be submitted.

(j) Proximity of Retail Pharmacy Outlet: The Vendor shall have at least one

operational retail pharmacy/chemist outlet, duly licensed under the applicable provisions of the Drugs and Cosmetics Act, 1940 and Rules made thereunder, within a maximum distance of 2 (two) kilometers from each Bank Dispensary for which the Vendor has submitted its bid.

The Vendor shall have an operational retail pharmacy/chemist outlet, within a maximum distance of 2 (two) kilometers from each Bank Dispensary for which the Vendor has submitted its bid.

Where the Vendor submits bids for more than one dispensary, the Vendor shall have a separate eligible retail pharmacy/chemist outlet within the prescribed 2 (two) kilometers of each such dispensary. Where the Vendor has only one eligible retail pharmacy/chemist outlet, the Vendor shall be considered eligible only for the dispensary/dispensaries from which such outlet is within the prescribed 2 (two) kilometers. The bid submitted by the Vendor for any other dispensary for which the required eligible outlet within 2 (two) kilometers is not available shall be rejected.

The distance shall be determined by the shortest reasonably accessible road route between the Bank Dispensary concerned and the retail pharmacy/chemist outlet.

The retail pharmacy/chemist outlet shall be operational as on the last date of submission of the bid and shall remain operational and duly licensed throughout the contract period.

The Vendor shall submit documentary evidence of the address and validity of the retail pharmacy/chemist outlet, including the applicable drug license showing the address of the premises, Shop and Establishment Registration Certificate/GST registration or other acceptable documentary evidence, along with the bid. The Bank reserves the right to verify the location and operational status of the outlet.

A Vendor shall be eligible for consideration only for those dispensaries for which the above proximity requirement is satisfied.

Where two or more Bank Dispensaries have been clubbed/combined and are treated as a single dispensary/bidding unit for the purpose of the tender, the requirement of a retail pharmacy/chemist outlet within 2 (two) kilometers shall be assessed with reference to any one of the dispensaries forming part of such clubbed/combined unit. The other dispensaries forming part of the same clubbed/combined unit shall be located at a reasonable distance from such outlet, as may be determined and

considered acceptable by the Bank, having regard to the location of the dispensaries and the feasibility of timely delivery of medicines. The decision of the Bank to determine whether the distance is reasonable and whether the proximity requirement is satisfied shall be final and binding on the Vendor.

(k) Direct Delivery System: The Vendor shall have a direct delivery system in place for delivery of medicines.

(l) Software System: The Vendor shall have a software / equivalent electronic system in place to get the digital prescriptions/credit slips directly from the Bank's Medical Officers (BMOs)/ Consultants (BMCs).

(m) Billing System: The Vendor should have a computerized billing system.

(n) Notice of termination by the Bank: The Vendor shall not have been served the notice of termination of contract by the Bank on the basis of non-performance.

Note:
(i) The estimated annual contract value of each dispensary is indicated in Section I(A) (Dispensary-wise Financial Eligibility Matrix).
(ii) A bidder may submit bids for one, more than one or all dispensaries.
(iii) The financial eligibility criteria, Earnest Money Deposit (EMD), Performance Bank Guarantee (PBG) and similar work requirements shall be assessed with reference to the aggregate estimated annual contract value of the dispensary/dispensaries for which the bid has been submitted.

SECTION IV

Evaluation of Bids

Tenders will be evaluated based on the eligibility criteria mentioned in **Section III** after opening the second e-cover i.e., Part I (Techno-Commercial Bid), of only those bidders who have submitted the EMD on or before the due date. The proof of the submission of EMD should be uploaded in the first e-cover.

The bidders must submit all the requisite documents prescribed in the Tender Document in the second e-cover i.e., Part I (Techno-Commercial Bid). Only those tenders, which meet the eligibility requirements shall be processed further. The correctness /legality and adequacy of information and supporting documents furnished will be verified /examined by the Bank.

The price bids of unqualified bidders will not be opened, and communication will be sent in this regard.

To assist in the examination, evaluation and comparison of the bids, the Bank may ask bidders individually for clarifications. Any clarification submitted by a bidder, that is not acceptable to the Bank shall not be considered. The Bank's request for clarification and the response shall be in writing/email. Communication, if any, in this regard shall only be made to the e-mail ids 'dispensarydeskmro@rbi.org.in' and 'bdas@rbi.org.in'. No change in the price or substance of the Bid shall be sought, offered or permitted except as required to, during the evaluation of Bids, in accordance with tender clauses. If a bidder does not provide clarification/s of its Tender by the date and time stated in the Bank's request, its Tender shall be liable to be rejected.

Opening of Part II will be intimated to the qualified/ eligible vendors. The tender shall remain valid for 90 days from the date of opening of 2nd e-cover i.e. Part I of the tender.

The third e-cover i.e., Part II (price bid) of all the bidders who qualified in Part I (Techno-Commercial bid) will be opened for financial evaluation. The Price Bids will have to be uploaded online as per the illustrative format in Part II **(Annexure XI)**.

Final Evaluation: Bidders are required to submit Uniform Discount offered by them in percentage on MRP. Example: If Bidder wants to give 10.5% discount, they have to mention only 10.50 in the required field. The bidder who offers highest Uniform

Discount on MRP in percentage terms will be called as the successful bidder (H1). In the event of there being more than one H1 bidder (offering same highest Uniform Discount on MRP for a same dispensary), the entire work will be evenly distributed among the H1 bidders, subject to each of them satisfying the other prescribed eligibility and technical criteria.

SECTION V

EARNEST MONEY DEPOSIT AND PERFORMANCE BANK GUARANTEE

1. Earnest Money Deposit (EMD)

The Vendor shall submit Earnest Money Deposit (EMD) in the form of NEFT as prescribed in this Tender Document. The EMD shall be payable with reference to the aggregate estimated annual contract value of the dispensary/dispensaries for which the Vendor has submitted the bid. The applicable EMD for each dispensary has been specified in the Dispensary-wise Financial Eligibility Matrix (**Section IA**). Where a Vendor submits bids for more than one dispensary, the total EMD shall be the aggregate of the EMD applicable to all such dispensaries.

NEFT to be made to the account (A/c No.04869229907 IFSC-RBIS0MBPA04 ('0' Zero in both places)) of Reserve Bank of India, Mumbai Regional Office. Proof of remittance with transaction number (scanned copy) shall be uploaded along with Part I documents.

EMD shall not be accepted in any other form. EMD of unsuccessful Vendor(s) shall be returned within 15 days of award of the Annual Contract. Where a Vendor is unsuccessful in respect of one or more dispensaries, the EMD corresponding to such dispensary/dispensaries shall be refunded as per the Tender conditions. EMD of successful Vendor(s) shall be released only after submission of the Performance Bank Guarantee (PBG).

EMD of the Vendor(s) shall be forfeited entirely or proportionately at the discretion of the Regional Director, Reserve Bank of India, Mumbai, if the Vendor fails to comply with the Tender conditions in respect of the dispensary/dispensaries for which the bid has been submitted or awarded, including the following:

(a) fail to honour their commitment /quotations.

(b) withdraw the bid after opening of the price bid.

(c) fail to submit the Performance Bank Guarantee (PBG) within the prescribed time.

2. Performance Bank Guarantee (PBG)

On entering into the Contract with the Bank, as security for due fulfilment of the terms and conditions and obligations of the Contract, the successful Vendor(s) shall submit a Performance Bank Guarantee (PBG) of 5% of the aggregate annual contract value

of the dispensary/dispensaries awarded to the Vendor, from a Scheduled Bank in favour of the **Regional Director, Reserve Bank of India, Mumbai**. The format of the PBG is given in **Annexure IV**.

The PBG shall be a guarantee to execute all the works referred to in the tender document upon the terms and conditions contained therein.

The Performance Bank Guarantee should remain valid up to six months from the date of completion of contract.

No claim shall be made against the Bank in respect of interest if any due on the Performance Bank Guarantee.

Submission of Performance Bank Guarantee shall be ensured within a period of 20 days from the date of award of the Annual Contract. Where the Vendor is awarded more than one dispensary, the PBG shall cover the aggregate annual contract value of all such awarded dispensaries. In case of delay in submission, charges for delay in submission of PBG shall be recovered from the bills of the Vendor at Bank Rate on PBG amount from the date of commencement of the contract period.

The EMD submitted along with the bid shall be returned soon after receipt of PBG.

The amount of PBG shall be liable to be forfeited, wholly or partly, in respect of the dispensary/dispensaries awarded to the Vendor, in case of:

i) non-performance of contract obligations and fails to adhere to the terms of the contract.
ii) non-commencement of work.
iii) if the medicines supplied by the authorized Vendor against the Purchase Orders (POs) placed on them in pursuance of this contract are subsequently found as having been stolen from anywhere or are not conforming to quality.
iv) supplies any sub-standard, spurious drugs or the substitute medicines.
v) over charges or substantial delays in supplies.

Note:
(i) The EMD and PBG applicable to each dispensary shall be based on the estimated annual contract value specified in Section I(A) (Dispensary-wise Financial Eligibility Matrix).
(ii) Where a Vendor submits bids for, or is awarded, more than one dispensary, the EMD and PBG shall be calculated on the aggregate estimated annual contract value of such dispensaries.
(iii) The Bank reserves the right to verify and recalculate the EMD and PBG before award of the Contract.

SECTION VI

SCOPE OF WORK AND TERMS & CONDITIONS

1. Scope of work:

The Bank shall enter into Annual Contract(s) (AC) with one or more Vendor(s) who offer the highest uniform discount on MRP for the medicines to be supplied under the Contract, on a dispensary-wise basis. The Indicative List of Medicines provided in Section VIII is intended for dispensaries where an in-house pharmacy is not available and shall be for reference purposes only. The discount quoted shall apply uniformly to all medicines supplied under the Contract against Credit Slips issued by the Bank's Medical Officers (BMOs)/Bank's Medical Consultants (BMCs), irrespective of the brand or manufacturer and whether or not the medicine is included in the Indicative List. Separate Annual Contracts may be awarded for different dispensaries, and one Vendor may be awarded one or more dispensaries depending upon the outcome of the tender.

The Vendor shall supply medicines to serving/retired employees of the Bank and their eligible dependents residing in the State of Maharashtra against valid Credit Slips issued by the Bank's Medical Officers (BMOs)/Bank's Medical Consultants (BMCs) attached to the dispensary/dispensaries awarded to the Vendor. The beneficiary may, at their option, either collect the prescribed medicines directly from the Vendor's authorized retail pharmacy/chemist outlet or opt for direct delivery of the medicines at the address specified in the Credit Slip. The Vendor shall make the medicines available for collection or arrange direct delivery, as opted for by the beneficiary, in accordance with the terms and conditions of the Contract. The Vendor's obligations shall be limited to the dispensary/dispensaries allotted to it by the Bank under the Contract.

The Vendor shall have arrangements in place for both collection of medicines by beneficiaries from its authorized retail pharmacy/chemist outlet and direct delivery of medicines to beneficiaries. The Vendor shall also have a secure software system/application to receive digital prescriptions/Credit Slips from BMOs/BMCs. Where online transmission of prescriptions/Credit Slips is not available or is temporarily non-functional, the Credit Slips shall be collected directly by the Vendor from the concerned Bank's Dispensary or made available by the Bank to the Vendor

through any other approved mode. The Vendor shall ensure restoration of the software system within 24 hours in case of system failure.

2. Contract Value

The estimated annual contract value for each dispensary is specified in **Section IA** (Dispensary-wise Financial Eligibility Matrix). The aggregate estimated value of all dispensaries is approximately ₹10 crore (including taxes). The estimate is indicative only and may increase or decrease depending upon the actual requirement of the Bank. The Bank does not guarantee procurement up to the estimated value of any dispensary or the aggregate tender value.

The Bank does not give any assurance for the utilization of full contract value during the contract period.

The Work Order shall be placed as per actual final quote of H1 bidder (Uniform highest discount on MRP of all medicines). The Bank reserves the right to assign contract to more than one Vendor in case required, subject to matching of the discount rate of H1 bidder.

3. Delivery of Supplies

Upon issuance of a Credit Slip by the Bank's Medical Officer/Consultant, the Credit Slip shall be handed over to or collected by the Vendor attached to the respective dispensary or transmitted through the approved electronic system. The Vendor shall prepare the prescribed medicines and make them available to the beneficiary for collection from its authorized retail pharmacy/chemist outlet or deliver them directly to the beneficiary at the address specified in the Credit Slip, according to the option exercised by the beneficiary. The Vendor shall provide the Credit Slip and invoice along with the medicines, as applicable.

Where the beneficiary opts for direct delivery, the Vendor shall deliver the medicines against each Credit Slip in a separate sealed packet to the address specified in the Credit Slip, without any additional delivery or packaging charges being levied on the Bank or the beneficiary. Where the beneficiary opts to collect the medicines from the Vendor's authorized retail pharmacy/chemist outlet, the Vendor shall make the prescribed medicines available for collection within the prescribed timelines under the Contract. In case of direct delivery, the Vendor shall obtain the signature of the beneficiary on the copy of the Credit Slip as proof of delivery of the prescribed medicines. In case of collection from the Vendor's authorized retail pharmacy/chemist

outlet, the Vendor shall obtain the beneficiary's acknowledgement of receipt of the medicines on the Credit Slip or through an approved electronic mode.

The Vendor shall not collect any money from serving/retired employees of the Bank or their eligible dependents for medicines supplied under the Contract, whether collected from the Vendor's authorized retail pharmacy/chemist outlet or delivered directly to the beneficiary.

The Vendor shall supply the medicines at the discount on MRP as per the Contract between the Bank and Vendor.

The delivery should be made within reasonable hours of the day.

The Vendor shall supply the medicines strictly as mentioned in the credit slip or indent. No change should be made in medicine's brand name, company name, quantity, etc.

In case of partial supply of medicines in the credit slip, Vendors must indicate the quantity of medicine supplied and the remaining quantity to be supplied specifically in the credit slip. Remaining quantity must be supplied at the earliest and shall also follow the delivery timelines prescribed under Clause 4. In such cases, the Vendor shall furnish the invoices against that particular credit slip to the Bank for payment, only after all the medicines enumerated in such credit slip have been delivered by the Vendor.

If the medicine is not available with the bidder or the Vendor is incapable in arranging the medicine for the supply, the bidder should communicate the same to the Bank's Dispensary through email at the earliest (not later than 2 hours from the time of issuance of credit slip /indent). While communicating to the Bank's Dispensary, the bidder may provide the details of the substitute medicine, if available. The bidder may supply the substitute /alternative medicine only after the approval of the BMOs/ BMCs.

Sufficient stock of standard quality of medicines at all times shall have to be maintained by the Vendor, to avoid inconvenience to the Bank's beneficiaries.

The Vendor shall not stop the supply of medicines without giving 90 days' notice period.

4. Delivery Time

The Vendor shall ensure delivery of medicines at the earliest but not later than 24 hours from the issuance of credit slip. In case any medicine is urgently required,

BMO/BMC shall mark the Credit Slip as "URGENT", and the Vendor shall arrange immediate delivery of the prescribed medicines on priority, irrespective of the normal delivery schedule. The delivery should be made within reasonable hours of the day.

5. Period of Contract

The period of the contract shall be from January 01, 2027, to December 31, 2027, subject to satisfactory performance.

The supply orders can be placed against the contract even up to the last date of the contract which shall be honoured by the Vendor in accordance with the terms of contract.

6. Extension of period of contract

The contract shall be extendable for further period of two years (one year at a time & not exceeding three years in total) subject to satisfactory performance of the Vendor and terms and conditions as agreed upon to supply the drugs & medicines and non-medical items at the same discount rate on MRP under the contract.

7. Non-substitution / confirmation with schedule M of Drugs and Cosmetics Act

In case of indent for specific brand of medicines, the brand shall not be substituted. In all other cases, medicines confirming to Schedule M of Drugs and Cosmetics Act, 1945 specifications only shall be supplied.

8. Life period of medicines

Expiry date of medicines supplied shall not be less than 12 months from the date of supply.

9. Presentation of bills

The Tax Invoice mentioning the applicable GST on the medicines shall be submitted on monthly basis for payment to Central Establishment Section, Mumbai Regional Office.

The Tax Invoices shall clearly indicate the details of the supplies made such as name of the patient, name of the item, name of manufacturer, batch No., date of manufacture & expiry date, rate, discount as per contract, HSN/ SAC code along with credit slips issued by the dispensary during the month, and any other information required by the Bank from time to time.

The Tax Invoice shall be supported by the relevant Credit Slip and proof of receipt of medicines by the beneficiary. In case of direct delivery, proof shall consist of the beneficiary's signed acknowledgement or other approved proof of delivery. In case of collection from the Vendor's authorized retail pharmacy/chemist outlet, proof shall consist of the beneficiary's signed acknowledgement on the Credit Slip or acknowledgement through an approved electronic mode. Invoices shall be submitted in accordance with the payment procedure prescribed under the Contract.

Incomplete bills or bills not accompanied by required supporting documents shall not be entertained.

The bill shall be submitted on or before 5th of the following month.

10. Payment

The authorized Vendor shall claim payments on a monthly basis. The invoice shall be raised against the Bank's name and GST number. Payments of the bills subject to statutory deductions will normally be arranged within 30 days from the date of presentation of the bill. However, the authorized Vendor shall make no claim from the Bank in respect of interest or damages in case the payment is delayed for any reasons. The payment shall be through NEFT for which Vendor shall give requisite detail of bank address, IFSC, Account No., Name of account holder etc.

The Bank shall deduct applicable TDS and credit to the account of Government of India.

The Vendor shall ensure timely filing of GST return. The data uploaded on the GSTR portal shall invariably tally with the invoices raised on the Bank.

In case of any discrepancy in the invoice, Vendor shall resubmit the corrected invoice to Bank and the deemed date of acceptance for the entire bill shall be considered as the date on which the corrected invoices / any other relevant documents are received. Accordingly, the payment shall be released within 30th day from the date of deemed date of acceptance for the entire bill.

11. Pricing

In response to the Bank's Request For Quotation (RFQ), the Vendor shall quote a uniform discount rate in percentage terms which it will offer on items of supplies of the bank under the Contract irrespective of their brands or manufacturers. The Vendor will

also have to bear CPP portal charges for participation in bidding process at the time of the RFQ.

The liability to pay any duties, levies, or taxes leviable under any of the applicable laws shall be that of the Vendor.

The Vendor shall also have to bear all the expenses connected with proper packaging, carting, transportation, etc., in connection with supply medicines to any address specified by the Bank.

The uniform discount on MRP accepted under the Contract shall apply to all medicines supplied under the Contract against valid Credit Slips, irrespective of whether the beneficiary collects the medicines from the Vendor's authorized retail pharmacy/chemist outlet or opts for direct delivery.

The Bank shall only pay the labeled MRP minus agreed discount quoted thereon on all items supplied.

12. Applicability of best prices

If the Vendor with whom the Bank has entered into an annual purchase contract offers a higher discount or sells or even offers to sell medicines following conditions of sale similar to those of the Bank's contract, to any person or organization during the currency of the rate contract, the discount rate applicable to the Bank shall be automatically increased with effect from that date for all the subsequent supplies under the contract and the contract amended accordingly. Other parallel contract holders, if any, are also to be given opportunity to reduce their price as well, by notifying the reduced price to them and giving them 15 (fifteen) days' time to intimate their revised prices, if they so desire, in sealed cover to be opened in the presence of concerned Vendors on the specified date and time and further action taken as per standard practice.

13. Penalties

a. **Delay in supply:** On receipt of indent / credit slip for supply from the Bank, the delivery in full shall be made the addressee within the time specified. In the event of non-supply of the medicines or failure to adhere to the delivery timelines specified under Clause 4 shall attract a penalty of ₹500 per day or part thereof for each delayed Credit Slip.

b. Quality of medicines: The drugs & medicines and non-medical items to be supplied shall be of standard quality. In case it is found that any medicine's date is expired or found not of standard quality, substandard or spurious, the PBG is liable to be invoked and the Vendor shall be liable to be debarred for a period of 3 years besides initiation of any other legal action as deemed fit.

c. Failure to supply the medicines: In case the Vendor fails to supply indented drugs & medicines, the Bank shall be entitled to procure the same from other Vendors and the Vendor shall be liable to reimburse in full the price paid by the Bank. However, the Vendor shall be allowed to claim what would have been paid to him for the same medicines as per the agreed terms and conditions.

d. Specific brand of medicines: In case of indent for specific brand of medicines, the same shall not be substituted. If any such case is noticed during subsequent scrutiny after or before the payment, then Vendor will be penalized for ₹500 plus cost of the specific brand of medicines for each such default. However, this doesn't apply in case of substitution with explicit approval of BMO/ BMC.

e. Shelf life of medicines: In case of failure to adhere to the condition specified on shelf life, the Bank may levy a penalty of ₹5000 per occasion and also the Vendor will be liable to replace such medicines at their own cost. In case of recurrence of non-adherence to this condition, more stringent action viz., higher penalty up to three times the of the amount of penalty mentioned above and/or debarment besides legal action may be initiated by the Bank.

f. Delivery of wrong medicines: If the Vendor supplies wrong medicines against a credit slip, a penalty of ₹5000 per each occasion will be levied.

14. Corrupt, fraudulent or unethical practices

The Vendor shall adhere to the highest standards of ethics during the procurement and execution of contract while supplying medicines. The drugs & medicines and non-medical items supplied shall be of standard quality. In pursuance thereof, the terms are set forth as follows:

a) The Vendor shall not offer, give, receive, or solicit anything in cash or kind to influence the action of any official of the Bank involved in the process of empanelment, procurement or execution of the contract.

b) The Vendor shall not misrepresent any of the facts in order to influence the empanelment process or execution of contract which shall be detrimental to the Bank's interest.

c) The Bank shall declare a Vendor ineligible, either indefinitely or for a specified period, if it is detected that the Vendor has engaged in corrupt and fraudulent practices in executing the contract.

15. Termination for default

The Bank may, without prejudice to any other remedy for breach of contract, issue a written notice of default to the Vendor, and terminate the Contract in whole or part:

i. If the Vendor fails to provide any or all of the services within the period(s) specified in the Contract

ii. If the Vendor fails to perform any other obligation(s) under the Contract.

iii. If the Vendor, in the Bank's view has engaged in corrupt or fraudulent practices in competing for or in executing the Contract.

iv. In case of delay in supply or failure or refusal on Vendor's part to supply the medicines within the time as provided in the respective Purchase Order.

v. In case it is found that any particular medicine's date is expired or is near the date of expiry, found not of standard quality, substandard or spurious.

vi. Over charging the bill.

If any such case indicated at (iv) to (vi) above is noticed during subsequent scrutiny after or before the payment, then the Vendor shall refund the disputed / excess amount already paid by the Bank or replace the medicines in question. The Bank may stop payments due or recover the cost of such supplies from the amounts due to the Vendor, while also consider invoking the PBG.

The Regional Director, Reserve Bank of India, Mumbai Regional Office reserves the right to terminate the Contract at any point of time by giving one month's notice period without assigning any reason and without prejudice to any other remedies available to the Bank.

The Bank reserves the right to seek a drug test report of any medicine/s which are being procured by the Bank through indent or credit slip from the Vendor at any point

of time during the contract period. The drug test, if requested by the Bank, needs to be mandatorily conducted through the Govt. Lab/ Govt. approved labs by the Vendor(s) as per the extant instructions issued by the concerned competent authority.

16. Debar/Disqualify

A Vendor is liable for debarment/disqualification from bidding on the following grounds:

II. If it is determined that the Vendor has committed the following acts or omissions in contravention of the code of integrity:

l. Making offer, solicitation or acceptance of bribe, reward or gift or any material benefit, either directly or indirectly, in exchange for an unfair advantage in the procurement process or to otherwise influence the procurement process.

m. Any omission or misrepresentation that may mislead or attempt to mislead so that financial or other benefit may be obtained, or an obligation avoided.

n. Any collusion bid rigging or anticompetitive behavior that may impair the transparency, fairness and the progress of the procurement process.

o. Improper use of information provided by the procuring entity to the Vendor with an intent to gain unfair advantage in the procurement process or for personal gain.

p. Any financial or business transactions between the Vendor and any official of the procuring entity related to tender or execution process of contract: which can affect the decision of the procuring entity directly or indirectly.

q. Any coercion or any threat to impair or harm, directly or indirectly, any party or its property to influence the procurement process.

r. Obstruction of any investigation or auditing of a procurement process.

s. Making false declaration or providing false information for participation in a process or to secure a contract.

t. Failed to disclose conflict of interest.

u. Failed to disclose any previous transgressions made in respect of the provisions of sub- clause (i) with any public institution / entity in India or any other country during the last three years or of being debarred by any public procuring institution / entity.

v. If the Vendor has been convicted of an offence - (a) under the Prevention of Corruption Act, 1988; or (b) the Indian Penal Code or any other law for the time being in force, for causing any loss of life or property or causing a threat to public health as part of execution of a public procurement contract. Vendor with respect to above conditions, shall submit declaration in format placed at **(Annexure IX)**

III. For any actions or omissions by the Vendor other than violation of code of integrity, which in the opinion of the Bank warrants debarment, for the reasons like supply of sub-standard material, non-supply of material, abandonment of works, sub-standard quality of works, failure to abide terms of the tender etc.

III. The Bank reserves right to debar/disqualify the Vendor from participating in any bidding or from supplying medicines to the Bank for a period of three years. However, before doing so the Bank may give a show cause notice to the Vendor and consider reply, if any, submitted by the Vendor to such notice. The decision of the Bank / Regional Director shall be final in this regard.

17. Reservation of Right to Accept/ Reject

Applications received after the due date and time or incomplete in any respect are liable to be rejected. The Bank reserves the right to accept or reject any or all the applications in full or part without assigning any reasons. The Bank's decision in this regard shall be binding and final. The Bank has the right to modify/ alter any requirements in this document at its discretion as deemed appropriate. The decision of Regional Director, Mumbai Regional Office in this regard shall be final.

18. Appointment of Vendors

Fulfilling the terms & conditions and offering the highest discount does not necessarily mean qualifying for the award of the Contract. Under no circumstance, a request for alteration in the discount rate shall be accepted/ considered. Any conditional quotations / offers will not be accepted. The quotation shall be uploaded on CPP portal by the due date and time. Quotations shall be opened on the due date and time as specified in this document.

In the event of there being more than one H1 (offering highest uniform discount on MRP) bidder, the entire work will be distributed among the H1 bidders as per the discretion of the Bank. Otherwise also, the Bank reserves the right to assign the

contract to more than one Vendor, if need arises, subject to matching of final quote of H1 bidder.

The Regional Director, Reserve Bank of India, Mumbai Regional Office reserves the right to enter into annual contracts with any number of Vendors. The Regional Director also reserves the right to allocate, reallocate the dispensaries, existing and new ones, that may be set up during the currency of the contract. The Regional Director, Reserve Bank of India, Mumbai also reserves the right to decide which Vendor shall normally serve which dispensary. Without prejudice to the right, emergency purchases can be preferred from any of the Vendor irrespective of such allotment of dispensary to each Authorized Vendor for purchase of normal supplies.

19. Indemnity

The Vendor shall indemnify and keep indemnified the Bank against all actions, suits, claims and demands brought or made against the Bank in respect of anything done or alleged to be done by the Vendor in execution of or in connection with the work of this contract and due to non-adherence to the terms and conditions as stipulated therein in this document or contract for this purpose and against any loss or damage to the Bank in consequence to any action or suit being brought against the Vendor for anything done or alleged to be done in the execution of this contract.

The Vendor shall abide by the job safety measures prevalent in India and shall free the Bank from all demands or responsibilities arising from accidents or loss of life, the cause of which is the Vendor's / Vendor’s negligence. The Vendor / Vendor shall pay all indemnities arising from such incidents without any extra cost to the Bank and will not hold the Bank responsible or obligated.

In case any employee of the Vendor so deployed enters in a dispute of any nature whatsoever, it will be the primary responsibility of the Vendor to settle/contest the same. In case the Bank is made party and is supposed to contest the case, the Bank will be reimbursed for the actual expenses incurred towards Counsel fee and other expenses, which shall be paid in advance by the Vendor to the Bank on demand. Further, the Vendor shall ensure that no financial or any other liability comes on the Bank in this respect of any nature whatsoever and shall keep the Bank indemnified in this respect.

20. Arbitration

i. In the event of there being any dispute or difference arising between the parties the same shall be referred to the Regional Director, Reserve Bank of India, Mumbai whose decision in writing, shall be final and binding on both the parties. However, if the parties are still not satisfied, the matter shall be referred to the sole arbitrator mutually agreed by the parties. The arbitration shall be conducted in accordance with the provisions of the Arbitration and Conciliations Act, 1996 or any statutory modifications or re-enactment thereof and the rules made there under and for the time being in force shall apply to the arbitration proceedings under this clause. The award of the arbitrator shall be final and binding on the parties.

ii. The venue of the arbitration shall be Mumbai. The fees, if any, of the arbitrator shall, if required to be paid before the award is made and published, be paid half and half by each of the parties. The cost of the reference and of the award (including the fees, if any, of the arbitrator) shall be in the discretion of the arbitrator who may direct to any by whom and in what manner, such costs or any part thereof shall be paid and fix or settle the amount of costs to be so paid.

iii. All disputes shall be subject to the legal jurisdiction of the Court at Mumbai only. Alternate settlement modes can be used for settling any legal dispute with mutual consent only.

iv. The Governing Law shall be the laws of India.

v. During the arbitration proceedings, the Vendor shall continue to discharge his contractual obligation under this agreement, unless dispensed by the Bank.

21. Sexual Harassment of women at workplace (Prevention, Prohibition and Redressal) Act, 2013:

i. The Vendor shall be solely responsible for full compliance with the provisions of “The Sexual Harassment of Women at workplace (Prevention, Prohibition and Redressal) Act 2013”. In case of any complaint of sexual harassment against its employees within the premises of the Bank, the complaint shall be referred to the appropriate committee constituted under the said act. The Vendor shall be responsible for educating its employees or agent or supply men about prevention of sexual harassment at workplace and related issues.

The Vendor shall ensure appropriate action under the said act in respect of the complaint.

ii. Any complaint of sexual harassment from any aggrieved employee of the Vendor against any employee of the Bank shall be taken cognizance of by the Regional Complaints Committee constituted by the Bank.

iii. The Vendor shall be responsible for any monetary compensation that may need to be paid in case the incident involves the employees or agents or supply men of the contractor, for instance any monetary relief to Bank's employee, if sexual violence by the employee of the contractor is proved.

iv. The Vendor shall be responsible for educating its employees or agents or supply men about prevention of sexual harassment at workplace and related issues.

v. The Vendor shall provide a complete and updated list of its employees who are deployed within the Bank's premises.

22. Compliance with the Rule 144(xi) of GFR 2017

Compliance with the Rule 144(xi) of GFR 2017 inserted vide Office Memorandum (OM) F. No. 6/18/2019-PPD dated July 23, 2020, issued by Public Procurement Division, Department of Expenditure, Ministry of Finance, Government of India, the Public Procurement Orders issued in furtherance thereto, and their subsequent revisions shall be mandatory.

In this regard, Vendor shall submit a copy of Undertaking / Declaration / Certificate on their letter head duly signed by the authorized signatory in the format given in this document. **(Annexure VIII)**

If the Undertaking / Declaration / Certificate submitted by the Vendor is found to be false, his/her/its tender / work order will be immediately terminated, and legal action in accordance with law including forfeiting of Earnest Money Deposit / invoking of Performance Bank Guarantee / Security Deposit may be initiated and the Bank may also debar the Vendor from participating in the tenders invited by the Bank in future.

23. Statutory compliance to Labour laws

The bidder shall be liable to discharge all the statutory liabilities under all the applicable laws including under Code on Wages, 2019, the Occupational Safety, Health and Working Conditions Code, 2020 (OSHWC Code), the Code on Social

Security, 2020, the Industrial Relations Code, 2020, rules and regulations made thereunder and various other Acts, rules, regulations, orders made thereunder, as applicable to them from time to time. A reference may be made to all the laws/ guidelines in this regard. The Liabilities of the Bidder includes, however not restricted to, payment of minimum wages, Employees Provident Fund contribution, coverage of Insurance such as Workmen's Compensation Insurance, Bonus and / or dividends, as made applicable by law of the land, from time to time. In the absence of ESI, the contractor should undertake the liability under the Written records and documentary proof for having made these payments shall be submitted to the Bank, at monthly intervals, for its verification. In case of any complaint regarding non-compliance of any statutory payments; the same shall be deducted from the bill without prejudice to the Bank's right to terminate the contract at the risk and cost of the Contractor. The Contractor shall not engage a person below the age of 18 years.

24. Sub-Contract

The authorized Vendor(s) shall not resort to sub-contracting of any order/purchase order received from the Bank.

25. Insolvency or death of bidder

In the event of the bidder being adjudged insolvent or going voluntarily into liquidation or having received order or other order under the Insolvency Act made against him or, in the name of a Company or, the passing of any resolution, or making of any order for winding up whether voluntarily or otherwise, or in the event of the Vendor failing to comply with any of the conditions herein specified, the Bank shall have the power to terminate the contract without any previous notice. The Vendor's heirs / representatives shall not, have the right to continue to perform the duties or engagements of the Vendor or under the contract in case of his death without the consent in writing of the Bank. In the event of the Vendor, with such consent aforesaid, transferring his business, and in the event of the Vendor being a company and being wound up any time during the period of this contract for the purpose and with the object of transferring its business to any persons or a company, the Vendor shall make it one of the terms and stipulations of the contract for the transfer of this properties and business, that such other person or company, shall continue to perform the duties or engagements of the Vendor under this contract and be subject to his liabilities there under. The proof of death and other relevant documents to this effect shall be

submitted to the Bank, in writing. Without prejudice to any of the rights or remedies under this contract, in case of sole proprietorship concern if the Vendor dies, the Bank shall have the option of terminating the contract without compensation to the legal heirs, which does not amount to the Breach of contract.

26. The Vendor shall ensure compliance to other applicable statutory provisions also.

27. Force Majeure

Force Majeure," as used in this Agreement, means any cause beyond the reasonable control and not due to the fault or negligence of the Party affected, as a result of which the Party affected is delayed in performance of, or unable to perform, its obligations under this Agreement; including drought, fire, flood, hailstorms, earthquake, lightning, perils of sea, epidemic, war (whether declared or undeclared), Acts of God or the public enemy, riot, terrorism, explosions, civil disturbance, labour disputes, strikes, sabotage, vandalism, and extreme weather conditions. If either Party is rendered wholly or partially unable to perform its obligations under this Agreement because of the occurrence of a Force Majeure Event, that Party shall be excused from whatever obligations (other than payment obligations) that are affected by the Force Majeure Event to the extent so affected, provided that:

a. The affected Party gives the other Party written notice describing the particulars of the occurrence known to such affected Party, including an estimation of its expected duration and probable impact on the performance of such Party's obligations hereunder.
b. The notice described in clause (a) above shall be given promptly after the occurrence of the Force Majeure Event, and, in no event more than twenty (20) days after the affected Party becomes aware of such occurrence.
c. the suspension of performance shall be of no greater scope and of no longer duration than is reasonably required by the Force Majeure Event.
d. The affected Party shall use all reasonable efforts to continue to perform its obligations hereunder to the extent that performance is not excused and
e. When the affected Party is able to resume performance of the affected obligations under this Agreement, that Party shall give the other Party written notice to that effect and the affected Party promptly shall resume performance under this Agreement.

28. All the expenses required for execution of this contract shall be borne solely by the Vendors/supplier.

29. Non-Disclosure Clause

The Vendor shall not disclose directly or indirectly any information, materials and details of the Bank's infrastructure / systems / equipment / patients etc., which may come to the possession or knowledge of the Vendor during the course of discharging contractual obligations in connection with this agreement, to any third party and shall at all times hold the same in the strictest confidence. The software system / Application which shall be put in place by the Vendor for delivery of medicines shall have robust data security integrated into the System/Application to ensure confidentiality and protection of the patient related data. The Vendor shall treat the details of the contract as private and confidential, except to the extent necessary to carry out the obligations under it or to comply with applicable laws. The Vendor shall not publish, permit to be published, or disclose any particulars of the works in any trade or technical paper or elsewhere without the previous written consent of the Bank. The Vendor shall indemnify the Bank for any loss suffered by the Bank as a result of disclosure of any confidential information. Failure to observe the above, shall be treated, as breach of contract on the part of the Vendor and the Bank shall be entitled to claim damages and pursue legal remedies. The Vendor shall take all appropriate actions with respect to its employees to ensure that the obligations of non-disclosure of confidential information under this agreement are fully satisfied. The Vendor's obligations with respect to non-disclosure and confidentiality shall survive the expiry or termination of this agreement for whatever reason.

30. The Bank reserves the right to modify, amend or supplement this document including the formats and Annexures.

SECTION VII

Documents to be uploaded on CPP Portal

The following documents shall be submitted:

To be submitted in the first e-cover:

Proof of submission of Earnest Money Deposit (upload scanned copy of proof of submission of EMD in first e-cover).

To be submitted in the second e-cover:

a. Duly filled and signed Application Form on Vendor's letter head as per the format given at **Form I**.

b. Self-attested copy of Registration & Incorporation of Company / Partnership / Proprietorship.

c. Shop Registration Certificate. Documentary evidence of the shop establishment within Mumbai Municipal Corporation.

d. Self-attested copies of valid licenses held by the Vendor as on the date of application.

e. Self-attested copy of valid GST registration certificate.

f. Self-attested copy of valid PAN card allotted to the Vendor.

g. Self-attested copy of MSME certificate, if registered under MSME Act.

h. Vendor's Client list showing the details of work carried out by them during the last 3 years in the format given at **Annexure II**

i. Client certificates as per format given in **Annexure III** from the client(s) for each of the qualifying works.

j. Copies of the balance sheets for the last three financial years and statement of annual turnover for the last three years, duly certified by a Chartered Accountant.

k. Self-attested copy of **"No Conviction Certificate"** from State Drugs Controller that no case is pending against the firm under the Drugs and Cosmetics Act and Rules made there under as well as under the Drugs (Price Control) Order, 1995 or Drugs (Price Control) Order, 2013 or any other Orders issued or any other laws in force from time to time. An affidavit to the effect is acceptable in lieu thereof.

l. Integrity Pact on ₹500 non-judicial stamp paper as per the format provided in **Annexure I** (wherever applicable)

m. Signed copy of Scope of work and Terms & Conditions and General Instructions of the tender.

n. Undertaking / Declaration / Certificate by the Vendor regarding country sharing land border with India as per the format given at **Annexure VIII**.

o. Undertaking on Legal Actions / Litigation / Arbitration by the Bidder (as per format at **Annexure VI**)

p. Undertaking regarding declaration of notice of termination of contract by the Reserve Bank of India on the basis of non-performance as per format at **Annexure VII.**

q. Declaration to the effect that the Vendor has neither debarred / black-listed by any Govt. / Semi-Govt. / Public Sector Organization nor has any disputes with its clients as per the format given at **Annexure IX**.

r. Bankers' Certificate from a Scheduled Bank as per the format given at **Annexure X.**

Any other document as advised and required by the Bank for the purpose.

SECTION VIII

Indicative List of medicines

Sr No.	Drug Name (Generic)	Strength	Brand	Company
1	Acarbose	25mg	Glucobay 25	Bayer
2	Albendazole	400mg	Zentel 400	GSK
3	Allopurinol	100mg	Zyloric 100mg	GSK
4	Alprazolam	0.25mg	Restyl 0.25	Protec
5	AluminiumHydroxide +		Digene	Abbot
6	Amentadine	100mg	Amantrel 100mg	Cipla
7	Amiodarone	100mg	Cordarone 100	Aventis
8	Amiodarone	200mg	Cordaronex 200mg	Aventis
9	Amlodipine	2.5mg	Amlodac 2.5	Zydus
10	Amlodipine	5mg	Amlodac 5	Zydus
11	Amoxicillin	500mg	Novamox 500mg	Cipla
12	Amoxicillin+Calvulanic Acid	625 mg.	Augumentinduo 625	Glaxo
13	Aspirin 150	150mg	Ecosprin 150	USV
14	Aspirin 75	75mg	Ecosprin 75	USV
15	Asthalin rcp 200mcg Bot of 30	200mcg	Asthalin rcp 200mcg	Cipla
16	Atenelol	25mg,	Hipres 25	Cipla
17	Atenelol	50mg	Hipres 50	Cipla
18	Atorvastatin	5mg	Zivast 5mg	FDC Ltd.
19	Atorvastatin	10mg	Zivast 10mg	FDC
20	Atorvastatin Calcium	20 mg.	Zivast 20 mg.	FDC
21	Azithromycin	250 mg.	Azee 250	Cipla
22	Azithromycin	500 mg.	Azee 500	Cipla
23	Azulix 2 MF	2/500	Azulix 2 MF	Torrent
24	Bcomplex		Becozym C Forte	Piramal Ent.
25	Betacard AM 5/50		Betacard AM 5/50	Torrent
26	Betahistine B	8 mg.	Vertin 8 mg.	Solvay
27	Bisacodyl	5mg	Gerbisa	Zydus
28	Bisoprolol	5mg	Concor 5mg	Merck
29	Carbamazepine	200mg	Tegrital 200	Novartis
30	Carbamazepine CR	200mg	Zeptol CR	Sun
31	Carbimazole	5mg	Neo Mercazole 5 (Bottles)	NPIL
32	Carbonyl Iron		Autrin XT	Pfizer
33	Carvedilol		Tab Cardivas 3.125	Sun
34	Carvedilol	6.25mg	Tab Cardivas 6.25	Sun
35	Cefadroxil	500mg	Cefadrox 500mg	Aristo
36	Cefadroxil	125mg	Cefadrox kt 125mg	Aristo
37	Cetirizine	10mg	Lycet 10mg / Okacet 10 mg	Lyka
38	Chloroquine Phosphate		Lariago DS	IPCA
39	Chlorthalidone	6.25mg	Thaloric 6.25	Zuventus
40	Chlorthalidone	12.5 mg.	Thaloric 12.5	Zuventus
41	Cilacar	10mg	Cilacar	J B Chem.
42	Cinnarizine	25mg	Diziron 25	Glenmark
43	Clopidogrel	75mg	Deplatt 75	Torrent
44	Clopidogrel + Aspirin	150 mg.	Clopitab A - 150	Pinacle
45	Clopitab A75		Clopitab A 75	Lupin
46	Combiflam		Combiflam	Aventis
47	Etoricoxib 60mg +Thiocolchicoside 4mg		Nucoxia MR 4 mg	Zydus
48	Diclofenac	50mg	Jonac 50mg	GR
49	Dicyclo+ Paracetamol		Cyclopam	Indoco
50	Mefenamic Acid 250 MG+Dicyclomine 10 MG	250 mg.	Tab. Meftal Spas	Blue Cross
51	Diethyl carbamazine	100mg	Banocide Forte 100mg	GSK
52	Digoxin	0.25mg	Lanoxin 0.25	GSK
53	Diltiazem	30mg	Dilzem 30mg	Torrent
54	Diltiazem SR	90mg	Dilzem 90mg SR	Torrent

55	Domperidone	10mg	Domstal 10	Torrent
56	Domperidone	5mg	Domstal DT	Torrent
57	Doxycycline	100mg	Doxy 1 LB	USV
58	Econorm (sachet)		Econorm (sachet)	Dr. Reddy
59	Enalapril	5mg	Nuril 5	USV
60	Enzoflam	50/500	Enzoflam	Bergen
61	Ethambutol	400mg	Combutol 400	Lupin
62	Ethambutol	600mg	Combutol 600	Lupin
63	Ethambutol	800mg	Combutol 800	Lupin
64	Etophyline+Theo	100mg	Deriphyllin	Devang
65	Etophyline+Theo R	150mg	Deriphyllin Retard 150	Devang
66	Etophylline +Theo R	300mg	Deriphyllin Retard 300	Devang
67	Ezetimibe	10mg	Ezedoc 10mg	Lupin
68	Fenofibrate	145mg	Fenolip 145mg	Cipla
69	Ferrous Fumarate +		Livozen Z	E Merck
70	Finasteride	5mg	Finast 5mg	Dr. Reddy
71	Fluconazole	200 mg	Nuforce 200	Discovery
72	Fluconazole	400 mg	Nuforce 400	Discovery
73	Fluctisine+Salmeterol	250mcg	Seroflo Inhaler 250	Cipla
74	Folic Acid	5mg	Folvite	Wyeth
75	Foracort Rotacaps	200 ml	Foracort Rotacaps200	CIPLA
76	Foracort Rotacaps	400 ml	Foracort Rotacaps400	CIPLA
77	Foxstat	40mg	Foxstat	Franco Ind.
78	Frusemide	40mg	Lasix 40mg	Aventis
79	Galvas-met		Galvas-met 50/500	Novartis
80	Gliclazide	40mg	Reclide 40mg	DRL
81	Gliclazide	80mg	Reclide 80mg	DRL
82	Gliclazide MR	30mg	Diamicron MR 30	Serdia
83	Gliclazide MR	60mg	Diamicron XR 60	Serdia
84	Glimepiride	0.5 mg	GP 0.5	USV
85	Glimepride	1mg	Glimestar 1	Mankind
86	Glimepride	2mg	Glimestar 2	Mankind
87	Glimistar M1	1/500	Glimistar M1	Mankind
88	Glipizide	5mg	Glynase 5	USV
89	Glucored – Forte		Glucored - Forte	Sun
90	Hydrochlorthiazide	12.5mg	Aquazide 12.5	Sun P
91	Indapamide	1.5mg	Lorvas SR/Nitrilix SR	Torrent
92	Isonex	300mg	Solonex	Lupin
93	Isosorbide Dinitrate	10mg	Sorbitrate 10mg	NPIL
94	Isosorbide Mononitrite	30mg	Imdur	Micro/Ast
95	Isosorbide Mononitrite	10mg	Monotrate 10mg	Sun
96	Isosorbide Mononitrite	20mg	Monotrate 20mg	Sun
97	Istamet	50/500	Istamet	Sun Pharma
98	Lactibacllia		Rinifol	Elan Pharma
99	Levipril	500	Levipril	SUN
100	Levodopa+ Carbidopa	200mg +75mg	Tab Syndopa 275	Sun
101	Levodopa+ Carbidopa	100mg +25mg	Syndopa	Sun
102	Levodopa+ Carbidopa	100mg +50mg	Syndopa Plus	Sun
103	Levodopa+ Carbidopa CR	200mg +50mg	Syndopa CR	Sun
104	Levofloxacin 500	500 mg.	Alevo	Alkem
105	Lisinopril	5mg	Lipril 5	Pinnacle
106	Losartan	25mg	Losar 25mg	Unichem
107	Losartan	50mg	Losar 50mg	Unichem
108	Metformin	500mg,	Glyciphage 500	Francho
109	Metformin	850mg,	Glyciphage 850	Francho
110	Metformin SR	1000mg	Glyciphage 1000 SR	Francho
111	Meticard AM	50/5	Meticard AM	Torrent
112	Metoprolol	25mg	Met XL 25mg	Ajanta
113	Metoprolol	25mg	Betaloc 25mg	Astra Zeneca
114	Metoprolol	50mg	Met XL50mg	Ajanta
115	Metronidazole	200mg	Flagyl 200mg	NPIL
116	Metronidazole	400mg	Flagyl 400mg	NPIL
117	Modilip F	10/160	Modilip F	Torrent

118	Montelukast P		Montek LC	Sun
119	Nebivolol	2.5mg	Nebicard 2.5mg	Torrent
120	Nebivolol	5mg	Nebicard 5mg	Torrent
121	Neurokind Plus		Neurokind	Mankind
122	Nitroglycerin cap	2.5mg	Angispan TR 2.5 (bottle pack)	USV
123	Norfloxacin	400mg	Norflox 400mg	Cipla
124	Olfoxacine 200 + Ornidazole 500		Brakke	Franko- India
125	Olmesartan	20mg	OLMETIME 20 (FUTURE)	Future
126	Olmesartan	40 mg.	OLMETIME 40 (FUTURE)	Future
127	Olmesartan+Amlodipine		OLMETIME AM (FUTURE)	Future
128	Ondansetron	4mg	Emeset	Cipla
129	Pantaprazole	20mg.	PAN 20	Alkem
130	Pantaprazole	40 mg.	Pentakind 40	Mankind
131	Paracetamol	650mg	Dolo 650	Micro Labs
132	Paracetamol	500mg	Calpol	Gsk
133	Paracetamol +		Corinite	SH
134	Perindopril	2mg	Coversyl 2	Serdia
135	Phenytoin Bot of 100t	100mg	Eptoin 100mcg (bottle pack)	Abbot
136	Pioglitazone	15mg	Piomed 15mg	IPCA
137	Pioglitazone	30mg	Piomed 30mg	IPCA
138	Piopod 15 MF	15/500	Piopod 15 MF	Torrent
139	Piroxicam	10mg	Dolonex DT	Pfizer
140	Prazocin	5mg	Minipress XL 5	Pfizer
141	Prazocin	2.5mg	Minipress XL 2.5	Pfizer
142	Prednisolone	5mg	Wysolone 5mg	Wyeth
143	Prochloperazine	5mg	Stemetil MD	Nicholas
144	Propranolol	40mg	Ciplar 40mg	Cipla
145	Propranolol	10mg	Ciplar 10mg	CIPLA
146	Pyrazinamide	500mg	PZA	Lupin
147	Pyrazinamide	750mg	PZA	Lupin
148	Pyrazinamide	1000mg	PZA	Lupin
149	Pyridoxin	40mg	Benedon	Npil
150	Ramipril	1.25mg	CARDACE 1.25	Sanofi
151	Ramipril	2.5mg	CARDACE 2.5	Sanofi
152	Ramipril	5mg	CARDACE 5	Sanofi
153	Rececadotril		Enuff	Lyca
154	Residronate	35mg	Gemfos	Alkem
155	Rifamycin	300mg	R. Cin 300	Lupin
156	Rifamycin	450mg	R. Cin 450	Lupin
157	Rifamycin	600mg	R. Cin 600	Lupin
158	Rosuvastatin	5mg	Rosuvas 5	Sun Pharma
159	Rosuvastatin	10mg	Rosuvas 10	Sun Pharma
160	Rosuvastatin	20mg	Rosuvas 20	Sun Pharma
161	Rosuvastatin F (10/145)		Rosuvas F 10	Sun Pharma
162	Rosuvas F (5/145)		Rosuvas F 5	Ranbaxy
163	S Amlopine	2.5mg	S- Numlo 2.5	Emcure
164	S Amlopine	5mg	S. Numlo 5	Emcure
165	Seroflo rcp of 30	250mcg	Seroflo rotacap 250	Cipla
166	Seroflo rcp of 30	100mcg	Seroflo rotacap 100 (Bottles)	Cipla
167	Sitagliptin	100mg	Istavel	Sun Pharma
168	Sitagliptin	50mg	Istavel	Sun Pharma
169	Sod. Valporate	200mg	Encorate Chrono 200mg	Sun
170	Sod. Valporate	300mg	Encorate Chrono 300mg	Sun
171	Sorbitrate	5mg	Sorbitrate 5mg	NPIL
172	Spironolactone	25mg	Aldactone 25mg	RPG
173	Tamusulosin	0.4mg	Urimax 0.4 Cap	Cipla

174	Telday H	40/12.5	Telday H	Torrent
175	Telday AM 5/40	40/5	Telday AM 5/40	Torrent
176	Telma CT		Telma CT-40	Glenmark
177	Telmasartan	20mg	Telma 20mg	Healthon
178	Telmasartan	40mg	Telma 40mg	Healthon
179	Thyroxine Sodium	100 mg.	Thyronorm 100 mg.	Abott
180	Thyroxine Sodium	12.5 mg.	Thyronorm 12.5 mg.	Abott
181	Thyroxine Sodium	25 mg.	Thyronorm 25 mg.	Abott
182	Thyroxine Sodium	50 mg.	Thyronorm 50 mg.	Abott
183	Thyroxine Sodium	75 mg	Thyronorm 75 mg.	Abott
184	Tiotropium	18mcg	Tiova rotacap Bot	Cipla
185	Torasemide	10mg	Dytor 10	Cipla
186	Triglimisave 2 mg.	2 mg.	Triglimisave 2 mg.	Eris Life
187	Triglimisave 1 mg.	1 mg.	Triglimisave 1 mg.	Eris Life
188	Trimetazidine	35mg	Flavedon MR	Serdia
189	Valsartan	40mg	Valzaar 40	Torrent
190	Valsartan	80mg	Valzaar 80	Torrent
191	Verapamil	80mg	Calaptin 80	NPIL
192	Verapamil	40mg	Calaptin 40	NPIL
193	Vildagliptin	50 mg.	Zomelis 50 mg	Eris Life
194	Vitamin D		Drise	USV
195	Voglibose	0.2mg	Volibo 0.2	Sun
196	Voglibose	0.3mg	Volibo 0.3	Sun
197	Volix Trio	1 mg.	Volix Trio 1mg	SUN
198	Volix Trio	2 mg	Volix Trio 2mg	SUN
199	Zifi	200	Zifi 200	FDC
200	Zifi	100	Zifi 100	FDC
201	Olmasarten	10 mg.	Olmin 10 mg	Eris
202	Telmasarten 40 + Amlodepines 5 + Hydrochlorthiazide 12.5		Telsartan Trio	Dr. Reddy
203	Itraconazole	200 mg	Candiforce	Mankind
204	Fexofenadine HCL	120 mg	Allerga 120 mg	Sanofi
205	Itopride	150 mg.	Ganotone OD	Abbot
206	Repaglimide	0.5 mg	Eurepa 0.5mg	Torrent
207	Repaglimide	1 mg.	Eurepa 1 mg	Torrent
208	Acebrophylline	100mg	Tab. Ab Phylline	Sun Phar
209	Hydroxy chloroquine	200mg	Tab. HCQS	IPCA
210	Panto Prazole 40mg + Domperidone 30mg	40 mg	Tab. Pantakind-DSR	Mankind
211	Acetaminophen 325mg + Tramadal Hydrochloride 37.5 mg		Tab. Ultracet	J & J
212	Perindopril	4mg	Tab. Coversyl 4mg	Serdia
213	Atorvastatin	40mg	Tab. Atorva 40mg	Zydus
214	Methotrexate	2.5mg	Tab. Folitrax 2.5 mg	IPCA
215	Methotrexate	5mg	Tab. Folitrax 5mg	IPCA
216	Olmesartan 20mg + Hydroclorothiazide 12.5mg	20 mg	Olmin H 20	ERIS
217	Olmesartan 40mg + Hydroclorothiazide 12.5mg	40mg	Olmin H 40	ERIS
218	Nifedipine	10mg	Tab. Nicardia R 10	J.B. Chem
219	Nifedipine	20mg	Tab. Nicardia R 20	J.B. Chem
220	Tamsulosin Hydrochloride + Dutasteride		Cap. Urimax-D	Cipla
221	Teneligliptin 20mg	20mg	Tab. Dynaglipt 20mg	Mankind
222	Tab. Terbinafine	500mg	Terbinaforce OD 500	Discovery
223	Frusemide + Spiranolactone	50mg	Tab. Lasilactone 50 mg	Aventis
224	Torsemide	5mg	Tab. Dytor 5mg	Cipla
225	Clinidipine	5mg	Tab. Cilacar 5mg	J.B. Chem
226	Metoprolol Succ	12.5mg	Tab. MET XL 12.5mg	Ajanta
227	Ivabradin	5mg	Tab. Ivabrad 5mg	Lupin
228	Pioglitazone	7.5mg	Tab. Pioz 7.5mg	Ipca
229	Loperamide	2 mg	Caps. Imodium	J & J
230	metformin HCL	500mg	Tab. Glyciphage SR	Franco India
231	Gliclazide + Metformin HCL	80/500	Tab. Glykind M 80/500	Mankind

232	Voglibose + Metformin HCL	0.3mg	Tab. Voliphage M	Franco India
233	Nicorandil	5mg	Tab. Nikoran	Torrent
234	Montelukost	10mg	Tab. Montec	Sun
235	Ambroxol	10mg	Tab. Mucolite	Dr. Reddy
236	Calcium Carbonate IP 500 + Vit D3 IP 500		Shelcal HD	Torrent
237	Calcium Citrate + Vitamin D3	1000 mg	Pluscal- D	Plus Pharma
238	Vitamin E 400 MG	400 mg	Caps. Evion	Merck
239	Dapagliflozin	10mg	Dapanorm	Alkem Lab
240	Linagliptin	5 mg	Tragenta 5mg	Boehringer Ingelheim
241	Ticagrelor	90mg	Brilinta	AstraZeneca
242	Teneligliptin +Metformin	(20/500)	Tab Olymprix M (20/500)	Alkem Lab
243	Aspirin + Atorvastatin + Clopidogrel	20 mg	Tab Ecosprin gold 20	USV Ltd.
244	Telma +Metoprolol	(40/50)	Tab Tsart M (40/50)	Alkem Lab
245	Empagliflozin	25mg	Jardiance 25mg	Boehringer Ingelheim
246	Voglibose +Metformin	(0.2/500)	Tab Voglistar Plus (0.2/500)	Mankind
247	GLICLAZIDE 40+METFORMIN 500+VOGLIBOSE 0.2	40/500/0.2	CYBLEX MV 0.2	ERIS
248	TELMISARTAN +HYDROCHLORTHIAZIDE	80	TSART H 80	ALKEM
249	OLMESARTAN 40+CILNIDIPINE 10+CHLORTHIADONE 12.5	40+10+12.5	OLMIN 40 TRIO	ERIS
250	Silodosin 8mg	8mg	silodal 8mg	Sun Pharma
251	Trypsin Chymotrypsin	100000 AU	Chymoral Forte	Torrent
252	Sacubitril 24mg+ Valsartan 26mg	24+26	Cidmus 50	Dr. Reddy's
253	Atorvastatin 10mg+ Aspirin 75mg	(75/10)	Ecosprin AV	USV Ltd.
254	Nitrofurantoin	100mg	Mortifar MR 100mg	Walter Bushnell
255	Cilnidipine 10mg+ Telmisarten 40mg	(10/40)	Cilacar T	J B Chem.
256	Glimepiride 0.5mg+ Metformin 500mg	(0.5/500)	Glycomet GP 0.5	USV Ltd.
257	Vitamin C	500mg	Celin 500	Koye Pharma
258	Zinc Sulphate		Zinfate	Yash Pharma
259	Diclofenac 50 mg+ Paracetamol 325mg+ Chlorzoxazone 250 mg		DP Zox	Plus Pharma
260	Remogliflozin Etabonate 100mg	100mg	Remo Tab	Glenmark
261	Bilastine-20mg+ Montelukast-10 mg		Bilasure M Tab	Sun Pharma
262	Gabapentin 100mg	100 mg	Gabapin 100 mg Tab	Intas
263	Isosorbide Mononitrite 30 mg	30 mg	Nitrofix SR 30	Micro Labs Ltd
264	Aspirin-75MG+ Clopdogrel-75 MG + Rosuvastatin-10 MG		Roseday-Gold 10 mg	USV Ltd.
265	Ticagrelor	60 mg	Brilinta	AstraZeneca
266	Silodal-D 8		Silodal-D 8	Sun Pharma
267	Sacubitril 49mg+ Valsartan 51 mg	100 mg	Cidmus 100	Dr. Reddy's
268	Sulfasalazine 500 mg	500 mg	Saaz 500 mg	Ipca Lab.
269	Domperidone-30 mg + Rabeprazole-20 mg		Happi D	Zydus Health.
270	Tranexamic Acid-500		Pause-500	Emcure
271	Glycopyrrolate 25		Glycohale 25-Respule	Cipla
272	Aceclofenac (100mg)	100 mg	Zerodol	Ipca Lab.
273	Tab Deflazacort	6mg	Defcort	Macleods
274	Tab Udiliv 300	300mg	Udiliv	Abbott
275	Tab lipaglyn	4mg	Lipaglyn	Zydus Cadila
276	Thyronorm 88	88mg	Thyronorm	Abbott
277	Dapagliflozin 10mg+ Metformin 500mg + Sitagliptin 100mg		Stalix DM	Torrent
278	Sobisis Forte	1mg	Sobisis Forte	La Renon
279	Concor cor 1.25	1.25mg	Concor cor	Merck
280	Concor 2.5	2.5mg	Concor cor	Merck
281	Benitowa 4	4mg	Benotowa	Akumentis
282	Daflon 500	500mg	Daflon	Serdia
283	Dytor plus	10mg	Dytor plus	Cipla
284	Alfoo 10	10mg	Alfoo	Dr. Reddy's
285	Urotone 25	25mg	Urotone	Samarth Life Sciences

286	Mirago 50	50mg	Mirago	Sun Pharma
287	Moxovas 0.3	0.3mg	Moxovas	Macleods
288	Eptus 25	25mg	Eptus	Glenmark
289	Pramipex 0.25	0.25mg	Pramipex	Sun Pharma
290	Pramipex 075	0.75mg	Pramipex	Sun Pharma
291	Aricep 5	5mg	Aricep	Eisai Pharma
292	Oxra 5	5mg	Oxra	Sun Pharma
293	Voglibite GM 2/0.3	0.3mg	Voglibite GM	Corona Remedies
294	Donep 5	5mg	Donep	Alkem Laboratary
295	Syncapone 50	50mg	Syncapone	Sun Pharma
296	Syncapone 100	100mg	Syncapone	Sun Pharma
297	Jardiance 10mg	10mg	Jardiance	Boehringer
298	Pacitane	1mg	Pacitane	Pfizer
299	Pacitane	2mg	Pacitane	Pfizer
300	Osteofos 70	70mg	Osteofos	Cipla
301	Vildagliptin	100mg	Zomelis	Eris Pharma
302	Concor AM	5mg	Corbis AM	Torrent
303	Concor T	5mg	Corbis T	Torrent
304	Coversyl Plus	4mg	Coversyl Plus	Zerdia
305	Ropark 0.5	0.5mg	Ropark	Sun Pharma
306	Tsart M	25mg	Tsart M	Alkem Laboratary
307	Brivasure 25	25mg	Brivasure	Alkem Laboratary
308	Tofe	5mg	Tofashine	Sun Pharma
309	Telma CT40/12.5	12.5mg	Telma	Sun Pharma
310	Gabapin NT	400mg	Doloneuron NT	Pulse Pharma
311	Vertin	16mg	Vertin	Abbott
312	Pregabalin	50mg	Pregabalin	Torrent
313	Istamet 50/1000 (Sitagliptin and Metformin)	50/1000 mg	Istamet	Sun Pharma
314	Adrenalin Inj 1ml amp	1 ml.	Adrenalin Inj 1ml amp	Neon
315	Alphagan P Eye drops	5 ml.	Alphagan P Eye drops	Allergan
316	Diclofenac Gel	30 gm.	Arthrin Gel 30 grm	Elan
317	Ascoril Expectorant 100ml	100 ml.	Ascoril Expectorant 100ml	Allergan
318	Avil Inj. 2ml Amp	2 ml.	Avil Inj. 2ml Amp	Aventis
319	Betadine Oint 125gm (Povidone Iodine 5%)	125 gm.	Betadine Oint 125gm (Povidone Iodine 5%)	Win medicare
320	Betnesol 1 ml Inj. amp.	1 ml.	Betnesol 1 ml Inj. amp.	GSK
321	Betnovate Cream 15gm	20 gm	Betnovate Cream 15gm	GSK
322	Caladryl Lotion 100ml	120 ml.	Caladryl Lotion 100ml	PD
323	Calpol Susp. 60ml/120mg	60 ml.	Calpol Susp. 60ml	GSK
324	Candid B	20 gm	Candid B	Ethnor
325	Carmicide Syp. 100ml	100 ml.	Carmicide Syp. 100ml	Indoco
326	Chloro eye applicaps Bottle	50 pc	Chloro eye applicaps Bottle	PD
327	Cifran E/E drops 10ml	10 ml.	Cifran E/E drops 10ml	Ranbaxy
328	Cital Liquid 100ml	100 ml.	Cital Liquid 100ml	Indoco
329	Cremaffin Liquid 170ml	200ml.	Cremaffin plus	Abbott
330	Cyclopam Syrup	30 ml.	Cyclopam Syrup	Indoco
331	Deriphylline Inj. amp.	1 x 2 ml.	Deriphylline Inj. amp.	GR
332	Domstal Susp. 30ml	30 ml.	Domstal Susp. 30ml	Torrent
333	Dorzox Eye drops	5 ml.	Dorzox Eye drops	Cipla
334	Dorzox T Eyedrops	5 ml.	Dorzox T Eyedrops	Cipla
335	Febrex Plus Syp 60ml	60 ml.	Febrex Plus Syp 60ml	Indoco
336	Flagyl 60 ml	60 ml.	Flagyl 60 ml	Npil
337	Gamascab lotion 100ml	100 ml.	Gamascab lotion 100ml	Nulife
338	Gelucil MPS 170ml	170 ml.	Gelucil MPS 170ml	Pfizer
339	Human Mixtard Cartridge 30/70	5 x 3 ml.	Human Mixtard Cartridge 30/70	Abott
340	Ibugesic Plus Susp.	60 ml.	Ibugesic Plus Susp.	Cipla
341	Insulin 30/70	10 ml.	MIXTARD 30	Novo Nordisk
342	Insulin 50/50	10 ml.	MIXTARD 50	Novo Nordisk
343	Human Insulin	10 ml.	HUMAN INSULATARD	Novo Nordisk

344	HUMAN ACTRAPID 40 IU	10 ml.	HUMAN ACTRAPID 40 IU	Novo Nordisk
345	Insulin cartrige - Novomix 30 Penfil	5x3ml.	Insulin Cartrige - Novomix 30 Penfil	Novo Nordisk
346	Insulin cartridge	5x3ml.	Novorapid	Novo Nordisk
347	Latoprost Eye drops	2.5 ml.	Latoprost Eye drops	Milmet
348	Lox - Lignocaine Jelly 2%	30 gms	Lox-Lignocaine Jelly 2%	Neon Lab
349	Lumigan Eye drops (0.03)	3 ml.	Lumigan Eye drops	Allergan
350	Wosulin 40 Inj. 10ml	10 ml.	Wosulin 40 Inj. 10ml	Novo Nordisk
351	Refresh Tear/Tear Plus	10 ml.	Refresh Tear/Tear Plus	
352	Neosporin Powder 15gm	15 gm.	Neosporin Powder 15gm	GSK
353	Nobel Gel	10gm.	Nobel Gel	Mankind
354	Normet syp. Paediatrics	30 ml.	Normet syp. Paediatrics	Emcure
355	Orasep Gel 20ml	15 ml.	Orasep Gel 20ml	Elan
356	Otogesic Ear Drops	10 ml	Otogesic Ear Drops	ERIS
357	Otrivin nasal drops 10ml	10 ml.	Otrivin nasal drops 10ml	Novartis
358	Smooth ointment	30 gm	Smooth ointment	Aristo
359	Stemetil Inj. 1ml. Amp.	1 ml.	Stemetil Inj. 1ml. Amp.	Npil
360	Syp. Ondem	30 ml.	Syp Ondem	Alkem
361	Syrup Asthakind DX	100 ml.	Syrup Asthakind DX	Mankind
362	Vitcofol Inj. 10ml	10 ml.	Vitcofol Inj. 10ml	FDC
363	Waxklin ear drops 10ml	10 ml.	Waxklin ear drops 10ml	Elan
364	Zentel Syp 10ml	10 ml.	Zentel Syp 10ml	GSK
365	ZIFI 100 mg. Syrup	30 ml.	ZIFI 100 mg. Syrup	FDC
366	Foracort Inhaler	200mg	Foracort Inhaler 200	Cipla
367	Foracort Inhaler	400mg	Foracort Inhaler 400	Cipla
368	Iotim 0.5% Eyedrops	5ml	Iotim 0.5% Eyedrops	FDC
369	Inj. Lantus	3ml x 5	Inj. Lantus	Sanofi
370	Inj. Dynapar	1 ml	Inj. Dynapar	Trokka
371	Tobramycin Eye drops	5 ml	TOBA DM	Sun Pharma
372	Mupirocin Ointment	5 gm	Mupirocin Ointment	Glenmark
373	Silverex Ionic Ointment	20 gm	Silverex Ionic Ointment	Ranbaxy
374	Lulibrut Ointment	10 gm	Lulibrut Ointment	Mankind
375	Asthalin Inhaler		Asthalin Inhaler	Cipla
376	Protussa plus Syrup	60 ml	Protussa plus Syrup	Abbott
377	Soframycin Ointment	20 mg	Soframycin Ointment	Sanofi Aventis
378	Arachitol Nano Oral Solution	5 ml	Arachitol Nano Oral Solution	Abbott
379	Ostocalcium Child Syrup	200 ml	Ostocalcium Child Syrup	GSK
380	Dexorange Syrup	200 ml	Dexorange Syrup	Franco Indian Pharma
381	Febrinil 2 ml Injection	2 ml	Febrinil 2 ml Injection	Svizera Healthcare
382	Travatan Eyedrops	2.5 ml	Travatan Eyedrops	Alcon
383	Diclofenac	30ml	Dynapar QPS Spray	TROIKA
384	Phensedyl LR	100ml	Phensedyl LR	Abbott
385	Moxifloxacin	5ml	Moxicip eye drops	Cipla
386	Candibiotoc ear drops	5ml	Candibiotoc ear drops	Glenmark
387	Cloben G Cream	15 gm	Cloben G Cream	Indoco
388	Adulsa Cough Syp. 100 ml	100 ml.	Adulsa Cough Syp. 100 ml	Omkar
389	Azithromycin (200 mg/5ml)	15 ml.	Azee 200 mg syrup	Cipla
390	Cefixime (50mg/5ml)	30 ml.	Zifi 50 syrup	FDC
391	Syrup Augmentin Kid	30 ml	Augmentin	Glaxo
392	Syrup Chericof Junior	60 ml	Chericof	Sun Pharma
393	Systane	10 ml	Systane	Alcon
394	Syrup Gaviscon	150ml	Gaviscon	Reckitt
395	Systane Ultra	10ml	Systane Ultra	Alcon
396	Arigaba Gel	30gm	Arigaba Gel	Pure and Cure
397	Absorbant Cotton wool I.P.500gm	500gm		
398	Absorbant Gauze Sterile 10cm x 10cm	4 pcs		
399	Adhesive 3 M Micropore Tape 1"	3M		
400	Aromatic Spt. of Ammonia 1 P	400ml		

401	Band Aid Box of 100 strips (J & J)	100pcs		
402	Bandage Rolled 2" pkts (01 pc)	1pc		
403	Bandage Rolled 3" pkts (01 pc)	1pc		
404	Alchohol Swabs BD	1pc		
405	Clove oil 5ml	5ml		
406	Dettol 500ml	500ml		
407	Disposable Gloves pairs medium Nulife	100 pairs		
408	Disposable Syr. 2ml with needle No.24	1pc		
409	Disposable syringe 3ml with Needle No.24	1pc		
410	Electral Powder 7gm	4.4gm		
411	Empty Plastic Container for ointment (Dozen)	Dozen		
412	Glucon D 100 gm	100gm		
413	Glycerin Pure 400gm	400ml		
414	Hydrogen Peroxide 450 ml	450ml		
415	Vaseline 1 kg.	1 kg.		
416	Betadin Solution 500 ml.	500 ml		
417	Plastic empty container 50 ml (PET)			
418	DAPAGLIFLOZIN 10MG+SITAGLIPTIN 100MG+METFORMIN 1000MG	10/100/1000MG	TAB UDAPA TRIO 10/100/1000	USV PVT LTD
419	MAGNESIUM	200MG	ULTRAMAGNESIUM TABLET	MEYER ORGANICS
420	TORSEMIDE 5MG+SPIRONOLACTONE 50MG	5/50MG	TAB DYTOR PLUS 5MG	CIPLA
421	DEXTROMETHORPHAN HYDROBROMIDE		ALEX COUGH LOZENGES	GLENMARK
422	FENOFIBRATE 160MG	160MG	TAB LIPICARD 160MG	USV PVT LTD
423	CALCIUM CARBONATE+SODIUM ALGINATE+SODIUM BICARBONATE	200ML	INSTARAFT SYRUP	SUN PHARMA
424	SITAGLIPTIN 100MG + METFORMIN EXTENDED RELEASE 500MG	100/500MG	TAB SITARED MXR	SUN PHARMA
425	VITAMIN D3 60000IU	60000IU	CAP UPRISE D3 60000IU	ALKEM
426	MULTIVITAMIN		ZINCOVIT	APEX
427	ROSUVASTATIN 20MG + FENOFIBRATE 160MG	20/160MG	TAB ROSUVAS F 20MG	SUN PHARMA
428	POVIDINE IODINE 2% W/V	50ML	BETADINE GARGLES	CIPLA
429	ASPRIN 75MG + ROSUVASTATIN 20MG + CLOPIDOGREL 75MG	20/75/75MG	CAP ROSUVA GOLD 20	SUN PHARMA
430	ASPRIN 75MG + ATORVASTATIN 20MG	20/75MG	CAP ECOSPRIN AV 75/20	USV PVT LTD
431	ATORVASTATIN 40MG + CLOPIDOGREL 75MG	40/75MG	CAP LIPICURE CV 40MG	INTAS
432	ESOMEPRAZOLE 40MG	40MG	TAB NEKSIUM 40MG	ASTRA ZENECA
433	CALCIUM SUPPLIMENT		CCM TAB	GLAXOSMITHKLINE
434	OLMESARTAN 20MG + AMLODIPINE 5MG	20/5MG	TAB OLMY A 20/5MG	ZYDUS CADILLA
435	DAPAGLIFLOZIN 10MG+SITAGLIPTIN 100MG+METFORMIN 500MG	10/100/500	TAB UDAPA TRIO 10/100/500	USV PVT LTD
436	SITAGLIPTIN 100MG	100MG	TAB JANUVIA 100MG	MSD
437	ATORVASTATIN 5MG	5MG	TAB ATORLIP 5MG	CIPLA
438	VITAMIN E +LEVOCARNITINE		TAB EVION LC	PROCTER AND GAMBLE LMT
439	APIXABAN 5MG	5MG	TAB ELIQUIS 5MG	PFIZER
440	CALCIUM SUPPLIMENT		CAP GEMCAL	ALKEM
441	FAMOTIDINE 40MG	40MG	TAB FAMETEC 40MG	ABBOTT
442	CILNIDIPINE 20MG	20MG	TAB CILACAR 20MG	J B CHEMICAL
443	SILODOCIN 4MG	4MG	TAB SILODOL 4MG	SUN PHARMA
444	TELMISARTAN 80MG	80MG	TAB TELMA 80MG	GLENMARK

445	DAPAGLIFLOZIN 10MG + LINAGLIPTIN 5MG	10/5MG)	TAB DAPANORM L (10/5MG)	ALKEM
446	THYROXINE SODIUM 150MG	150MG	THYRONORM 150MG	ABBOTT
447	THYROXINE SODIUM 125MG	125MG	THYRONORM 125MG	ABBOTT
448	RIVAROXABAN 15MG	15MG	TAB XARELTO 15MG	BAYER ZYDUS
449	FLUNARIZINE 10MG	10MG	TAB SIBELIUM 10MG	JANSSEN PHARMACEUTICAL
450	LINAGLIPTIN 2.5MG + METFORMIN 500MG	2.5/500	TAB LINAXA M 2.5/500	TORRENT
451	VILDAGLIPTIN 100MG + DAPAGLIFLOZIN 10MG + METFORMIN 500MG	10/100/500	TAB ZOMELIS DM 10/100/500	ERIS LIFESCIENCES
452	EMPAGLIFLOZIN 12.5MG + METFORMIN 500MG	12.5/500	TAB JARDIANCE MET 12.5/500	BOEHRINGER INGELHEIM
453	LOBEGLITAZONE 0.5MG	0.5MG	TAB LOBULA 0.5MG	LA RENON HEALTHCARE PVT LTD
454	CLONIDINE 100MCG	ARKAMIN	TAB ARKAMIN	TORRENT
455	BUDESONIDE 200MCG	200MCG	BUDECORT ROTACAP 200MCG	CIPLA
456	BUDESONIDE 200MCG	200MCG INHALER	BUDECORT 200MCG INHALER	CIPLA
457	LEVOSALBUTAMOL+IPRATROPIUM BROMIDE	50/20MCG	DUOLIN MDI	CIPLA
458	HYDROXYCHLOQUINE 300MG	300MG	TAB HCQS 300MG	IPCA
459	GLICLAZIDE 80MG + VOGLIBOSE 0.2MG + METFORMIN 500MG	80/0.2/500MG	TAB GLIZID MV 80/.02	MANKIND PHARMA LTD
460	SODIUM BICARBONATE 500MG	500MG	TAB SOBOSIS 500MG	LA RENON HEALTHCARE PVT LTD
461	NIFEDIPINE 30MG	30MG	NICARDIA XL 30MG	J B CHEMICAL
462	MIRABEGRON 50MG + SOLIFENACIN 5MG	50MG	MIRAGO S 50MG	SUN PHARMA
463	NEPAFENAC 0.1%	0.001	NEVANAC EYE DROP	ALCON LABORATORIES
464	LOSARTAN 50MG+HYDROCHLORTHIAZIDE 12.5MG	50/12.5MG	TAB LOSAR H	TORRENT
465	ROSUVASTATIN 10MG + ASPIRIN 75MG	10/75MG	TAB ROSUVAS ASP	SUN PHARMA
466	ASPIRIN 75MG+CLOPIDOGREL 75MG+ATORVASTATIN 10MG	10/75/75MG	CAP ECOSPRIN GOLD 10MG	USV PVT LTD
467	ROSUVASTATIN 10MG + EZETIMIB 10MG	10/10MG	ROSUVAS EZ 10/10MG	SUN PHARMA
468	RIVAROXABAN 10MG	10MG	TAB XARELTO 10MG	BAYER ZYDUS
469	DAPAGLIFLOZIN 10MG + METFORMIN 500MG	10/500MG	DAPANORM M 10/500MG	ALKEM
470	DAPAGLIFLOZIN 10MG + METFORMIN 1000MG	10/1000MG	DAPANORM M 10/1000MG	ALKEM
471	EMPAGLIFLOZIN 25MG + LINAGLIPTIN 5MG	25/5MG	AJADUO 25/5MG	LUPIN

Note: The indicative list of Medicines provided in this section is intended for the dispensaries where an in-house pharmacy is not available. The list is indicative and is provided for reference and estimation purposes only. The vendor shall supply all medicines prescribed to eligible beneficiaries against valid Credit Slips issued by the BMOs/BMCs in accordance with terms and conditions of the contract. The supply obligation shall not be restricted only to the medicines appearing in the list above.

SECTION IX

Details of RBI Dispensaries

(There may be change in number of dispensaries in future)

SL no.	Office / Colony	Dispensary Adress
1	RBI Belapur Office	Belapur Office- Reserve Bank of India, ZTC Belapur, Plot No.3, Sector 10, H.H. Nirmaladevi Marg, CBD Belapur, Navi Mumbai 400 614
	RBI Officers colony, Kharghar	Kharghar Quarters- RBI Officers Quarters, Plot No. 01, Sector 5A, Rain Tree Marg, Kharghar, Navi Mumbai 410210
2	RBI BKC Office	BKC office- RBI, Bandra Kurla Complex Road, E Block, Bandra Kurla Complex, Bandra East, Mumbai - 400051
	RBI Officers Colony, BKC*	E Block BKC, Bandra Kurla Complex, Bandra East, Mumbai, Maharashtra 400051
3	RBI Byculla Office	Byculla office- Mumbai Central West, opposite Railway Station, Mumbai, Maharashtra 400008
	RBI Staff quarters, Byculla	Byculla Staff Quarters- M M Marg, RBI Staff Colony, Mumbai Central, Mumbai, Maharashtra 400008
4	Amar Building Dispensary	Amar Building Dispensary, Reserve Bank of India, Mumbai Regional Office, Amar Building, Fort, Mumbai – 400001
	RBI, Central Office Building Dispensary	COB-Reserve Bank of India, Central Office Building Shahid Bhagat Singh Road, Mumbai-400 001.
5	RBI Officers Colony, TMC Colony	TMC Colony-RBI Officers Quarters, Hindmata, Parel, Mumbai, Maharashtra 400014
6	RBI Officers Colony, Gokuldham	Gokuldham Staff quarters-Krishna Vatika Marg, Snehadham, Gokuldham Colony, Goregaon, Mumbai, Maharashtra 400063
7	RBI Staff Quarters, Malad - Raheja	Malad Raheja Quarters-RBI Staff Quarters, Raheja Township Jeetendra Road, Malad (E), Mumbai-400097
	RBI Officers Quarters, Malad – Tapovan *	Malad Tapovan Quarters-Tapovan, RBI Officers Quarters, Pathanwadi, Malad(E), Mumbai-400097
	RBI Officers Quarters, Malad – Kailash *	Kailash Quarters- Kailash, RBI Officers Quarters, Near Saibaba Mandir, Malad (E), Mumbai-400097
8	RBI Officers Quarters, Prabhadevi	Prabhadevi- P Balu Marg, RBI Colony, Prabhadevi, Mumbai, Maharashtra 400025
	RBI Officers Quarters, Varada *	Varada- Varada Officer's Quarters Dispensary, Veer Savarkar Marg, Near BTC, Dadar, Mumbai – 400028
9	RBI Staff Quarters, Santacruz	Santacruz- North Ave, Vithaldas Nagar, Santacruz West, Mumbai, Maharashtra 400054
10	RBI Staff Quarters, Dahisar	Dahisar-RBI Staff Quarters, Kandarpada Dahisar(W), Mumbai-400068

11	RBI WTC Office	WTC-Ganesh Murti Nagar, Cuffe Parade, Mumbai, Maharashtra 400005
	RBI Office, Nariman Bhawan*	Nariman Bhavan- 13th Floor, Nariman Bhawan, Nariman point, Mumbai - 400001
12	RBI Officers Quarters, Sun Palazzo *	Sunplazzo-RBI Officers Quarters, Sun Plazzo, Matulya Compound, S. B. Marg Lower Parel, Mumbai - 400013
13	RBI Officers Quarters, Bank House*	Bank House-Bank House Quarters, Backbay Reclamation, Near Mantralaya, Mumbai – 400020
	RBI Officers Quarters, Dhanastra*	Dhanastra- RBI Officers' Quarters Dhanastra, N P Marg, Colaba, Mumbai-400005
14	RBI, Bhandup*	Shree Siddhi Clinic, Shop no.16, Mishra Nagar, MD Keni Road, Bhandup, mumbai-400042
15	RBI Officers Quarters, Nalanda	Chembur / Nalanda-Chembur Officer's Colony Sion-Trombay Road, Opp. RBI Staff Quarters, Mumbai - 400071
16	RBI Officers quarters, Tardeo*	Tardeo Officer's Quarters, Opp. A.C. Market, Tardeo Road, Mumbai – 400034
17	RBI Vasantvihar Quarters*	RBI Officers Quarters, Vasant Vihar Napean Sea Road, Mumbai-400006

***Dispensaries with no inhouse Pharmacy**

Form-I

APPLICATION FORM

(On the Letter Head of the Bidder)

To,

The Regional Director

Reserve Bank of India

Central Establishment Section, Human Resource Management Department

Mumbai Regional Office

Main Building, Fort, Mumbai – 400001

E-Tender for Direct Delivery of Medicines to Serving/Retired Employees and their Eligible Dependents Residing in the State of Maharashtra against Credit Slips Issued by the Bank's Dispensaries at Mumbai and Navi Mumbai
(e-Tender No. 2026_RBI_296005_1)

Madam / Dear Sir,

Having read and examined the Notice Inviting Tender, specifications, terms and conditions, instructions to bidders and all other contents of the Tender Document for the work specified therein and having acquired the requisite information relating thereto as affecting the tender, I/We hereby offer to supply medicines to the beneficiaries specified in the Tender Document against Credit Slips issued by the Bank's Dispensaries at Mumbai and Navi Mumbai, with the option of collection from the Vendor's authorized retail pharmacy/chemist outlet or direct delivery to the beneficiary, as provided in the Tender Document, within the prescribed timelines and at the uniform discount on MRP quoted in the Price Bid contained in Part II, and in all other respects in accordance with the terms and conditions contained in the Tender Document, so far as they may be applicable.

2. I/We agree to keep the tender open for the validity period specified in the Tender Document and not to make any modification in its terms and conditions during the validity period or any extended period as may be mutually agreed.

3. A sum towards Earnest Money Deposit (EMD), as applicable to the dispensary/dispensaries for which I/We have submitted the bid, as specified in **Section I(A)** of the Tender Document, is hereby forwarded/uploaded in the manner specified therein. If I/We fail to furnish the prescribed Performance Bank Guarantee (PBG) within the prescribed period, I/We agree that the Reserve Bank of India or its

successors in office shall, without prejudice to any other right or remedy, be at liberty to forfeit the said Earnest Money Deposit absolutely, in accordance with the terms and conditions of the Tender Document.

4. Further, I/We agree that in case of forfeiture of Earnest Money Deposit or Performance Bank Guarantee as aforesaid, I/We shall be liable for such action as may be taken by the Bank in accordance with the terms and conditions of the Tender Document, including debarment/disqualification wherever applicable.

5. I/We undertake and confirm that all information, documents and declarations furnished by me/us in connection with this tender are true and correct and that I/We fulfil the eligibility criteria specified in **Section III – Eligibility Criteria** of the Tender Document. I/We further undertake to comply with all applicable terms and conditions of the Tender Document and the Annual Contract(s), if awarded.

6. I/We hereby declare that I/We shall treat the Tender Document and all records/information connected with the work as confidential and shall not communicate or disclose information derived therefrom to any unauthorized person or use such information in any manner prejudicial to the interests of the Reserve Bank of India.

7. Should this tender be accepted, I/We hereby agree to abide by and fulfil the terms and provisions of the Tender Document and the Annual Contract Agreement annexed thereto, so far as they may be applicable, and in default thereof to be liable for the consequences specified in the Tender Document and the Contract. My basic information are as follows

1	Name of the Vendor	
2	Address for Communication	
3	Mobile No. & E-mail	
4	Constitution (Company/Partnership/Proprietorship/Co-operative Body)	
5	Details of Registration (Registering Authority, Registration Number and Date)	
6	Year of commencement of business	
7	GST Registration Number	

8	PAN	
9	Whether Manufacturer/Authorised Distributor/Dealer/Agency	
10	Name(s) of the Proprietor/Partner/Director/Official with designation authorised to make commitment to the Bank	
11	Whether the Vendor holds valid licence(s) on the date of application for various categories of allopathic drugs issued by the Drug Control Authority of the State under the provisions of the Drugs and Cosmetics Act, 1940? Please give details of licence(s).	
12	Whether the Vendor has been convicted by the State Drugs Controller or any case is pending against the Vendor under the Drugs and Cosmetics Act and Rules made thereunder as well as under the Drugs (Price Control) Orders issued from time to time or any other applicable law?	Yes / No
13	Names of the Government/Semi-Government/Public Sector/Corporate clients of the Vendor for supply of medicines. Contact person's details (name, email ID and Mobile number)	
14	Name and Address of Principal Banker	
	Official E-mail ID / Contact Number of Principal Banker	
15	Annual Turnover FY 2023-24 FY 2024-25 FY 2025-26	 ₹ ₹ ₹

16	Whether the Vendor has been debarred/black-listed by any Govt./Semi-Govt./Public Sector Organisation (Yes/No) If Yes, provide details	
17	Details of retail pharmacy/chemist outlet(s) proposed for servicing the Bank's dispensary/dispensaries, including address and applicable licence details	
18	Whether the Vendor has a direct delivery system for delivery of medicines	Yes / No
19	Whether the Vendor has a software/equivalent electronic system for receiving digital prescriptions/Credit Slips from the Bank's Medical Officers/Consultants	Yes / No
20	Whether the Vendor has a computerized billing system	Yes / No
21	Details of RBI dispensary/dispensaries for which the Vendor is submitting the bid	

8. I/We have read and understood the Tender Document and hereby confirm that I/We fully accept the terms and conditions contained in it and undertake to comply with the same.

9. I/We also understand that the Bank reserves the right to accept any or reject any or all of the applications/bids, in full or in part, in accordance with the terms and conditions of the Tender Document.

Name of the Vendor: _____

Name of Authorised Signatory: _____

Designation: _____

Signature: _____

Seal of the Vendor: _____

Date: _____

Place: _____

Annexure I

Integrity Pact

(On Non-Judicial Stamp Paper ₹500)

This Agreement (hereinafter called the Integrity Pact) is made on this _____ Day of _____ Month, 20____,

Between

Reserve Bank of India (RBI), established on April 1, 1935, in accordance with the provisions of the Reserve Bank of India Act, 1934 having its Head Office at Mumbai 400001 (hereinafter called the "BANK", which expression shall mean and include, unless the context otherwise requires, his successors in office and assigns) of the First Part

And

M/s. _____represented by Mr. / Mrs. _____, Chief Executive Officer / Authorized Representative (hereinafter called the "VENDOR" which expression shall mean and include, unless the context otherwise requires, his successors and permitted assigns) of the Second Part.

WHEREAS the BANK proposes to engage the VENDOR for the supply and direct delivery of medicines to serving and retired employees of the Bank and their eligible dependents residing in the State of Maharashtra, against Credit Slips issued by the Bank's Medical Officers (BMOs)/Bank's Medical Consultants (BMCs) attached to the Bank's dispensaries at Mumbai and Navi Mumbai; and the VENDOR is willing to undertake such supply and direct delivery of medicines in accordance with the terms and conditions of this Contract. The BANK needs to adhere to all relevant laws, rules and regulations, ensure economical use of resources, and maintain fairness in its relations with the VENDOR.

WHEREAS the VENDOR is a Private Company / Partnership / LLP / LLC, constituted in accordance with the relevant law in the matter and the BANK is a statutory body performing its functions under the Reserve Bank of India Act, 1934 and other relevant legislations.

NOW, THEREFORE,

To avoid all forms of corruption by following a system that is fair, transparent and free from any influence / prejudiced dealings prior to, during and subsequent to the currency of the contract to be entered into with a view to: -

Enabling the BANK to obtain the desired said services at a competitive price in conformity with the defined specifications by avoiding the high cost and the distortionary impact of corruption on public procurement, and

Enabling VENDORs to abstain from bribing or indulging in any corrupt practice in order to secure the contract by providing assurance to them that their competitors will also abstain from bribing and other corrupt practices and the BANK will commit to prevent corruption, in any form, by its officials by following transparent procedures.

The parties hereto hereby agree to enter into this Integrity Pact and agree as follows:

1. Commitments of the Bank

1.1 The BANK undertakes that no official of the BANK, connected directly or indirectly with the contract, will demand, take a promise for or accept, directly or through intermediaries, any bribe, consideration, gift, reward, favour or any material or immaterial benefit or any other advantage from the VENDOR, either for themselves or for any person, organization or third party related to the contract in exchange for an advantage in the bidding process, bid evaluation, contracting or implementation process related to the contract.

1.2 The BANK shall treat all VENDORs alike and shall provide to all VENDORs the same information and will not provide any such information to any particular VENDOR which could afford an advantage to that particular VENDOR in comparison to other VENDORs.

1.3 All the officials of the BANK shall report to the appropriate authority any attempted or completed breaches of the above commitments as well as any substantial suspicion of such a breach.

1.4 In case any such preceding misconduct on the part of such official(s) is reported by the VENDOR to the BANK with full and verifiable facts and the same is prima facie found to be correct by the BANK, necessary disciplinary proceedings, or any other action as deemed fit, including criminal proceedings may be initiated by the BANK and such a person shall be debarred from further dealings related to the contract process. In such a case while an enquiry is being conducted by the BANK the proceedings under the contract would not be stalled.

1.5 In the event of any dispute between the BANK and the VENDOR where Integrity Pact is applicable, in case, both the parties are agreeable, they may try to settle dispute through mediation before the panel of Independent External Monitors (IEMs) in a time bound manner. The BANK shall not approach the Courts while representing the matters to IEMs and shall await their decision in the matter. In case, the dispute remains unresolved even after mediation by the panel of IEMs, the Bank may take further action as per the terms & conditions of the contract. The fees/expenses on dispute resolution shall be equally shared by both the parties i.e the BANK and the VENDOR

1.6 The BANK shall provide the IEMs access to all documents/records pertaining to the contract for which a complaint or issue is raised before them, as and when warranted.

2. Commitments of VENDORs

2.1 The VENDOR commits itself to take all measures necessary to prevent corrupt practices, unfair means and illegal activities during any stage of its bid or during any stage in order to secure the contract or in furtherance to secure it and in particular commit itself to the following:

- The VENDOR shall not offer, directly or through intermediaries, any bribe, gift, consideration, reward, favour, any material or immaterial benefit or other advantage, commission, fees, brokerage or inducement to any official of the BANK, connected directly or indirectly with the bidding process, or to any person, organization or third party related to the contract in exchange for any advantage in the bidding, evaluation, contracting and implementation of the contract.
- The VENDOR further undertakes that it has not given, offered or promised to give, directly or indirectly any bribe, gift, consideration, reward, favour, any material or immaterial benefit or other advantage, commission, fees, brokerage or inducement to any official of the BANK or otherwise in procuring the Contract or forbearing to do or having done any act in relation to the obtaining or execution of the contract or any other contract with the Government for showing or forbearing to show favour or disfavour to any person in relation to the contract or any other contract with the Government.

- VENDORS shall disclose the name and address of agents and representatives and Indian VENDORs shall disclose their foreign principals or associates.
- VENDORs shall disclose the payments to be made by them to agents / brokers or any other intermediary, in connection with this bid / contract.
- The VENDOR further confirms and declares to the BANK that the VENDOR has not engaged any individual or firm or company whether Indian or foreign to intercede, facilitate or in any way to recommend to the BANK or any of its functionaries, whether officially or unofficially to the award of the contract to the VENDOR, nor has any amount been paid, promised or intended to be paid to any such individual firm, company in respect of any such intercession, facilitation or recommendation.
- The VENDOR, either while presenting the bid or during negotiations or before signing the contract, shall disclose any payments he has made, is committed to or intends to make to officials of the BANK or their family members, agents, brokers or any other intermediaries in connection with the contract and the details of services agreed upon for such payments.
- The VENDOR shall not collude with other parties interested in the contract to impair the transparency, fairness and progress of the bidding process, bid evaluation, contracting and implementation of the contract.
- The VENDOR shall not accept any advantage in exchange for any corrupt practice, unfair means and illegal activities.
- The VENDOR shall not use improperly, for purposes of competition or personal gain, or pass on to others, any information provided by the BANK as part of the business relationship, regarding plans, technical proposals, and business details, including information contained in any electronic data carrier. The VENDOR also undertakes to exercise due and adequate care lest any such information is divulged.
- The VENDOR commits to refrain from giving any complaint directly or through any other manner without supporting it with full and verifiable facts.
- The VENDOR shall not instigate or cause to instigate any third person to commit any of the actions mentioned above.
- If the VENDOR or any employee of the VENDOR or any person acting on behalf of the VENDOR, either directly or indirectly, is a relative of any of the officers of the

BANK, or alternatively, if any relative of an officer of the BANK has financial interest/stake in the VENDOR's firm, the same shall be is closed by the VENDOR at the time of filing of bid. The term 'relative' for this purpose would be as defined in Section 6 of the Companies Act 1956. The VENDOR shall not lend to or borrow any money from or enter into any monetary dealings or transactions, directly or indirectly, with any employee of the BANK.

- In the event of any dispute between the BANK and the VENDOR where Integrity Pact is applicable, in case, both the parties are agreeable, they may try to settle dispute through mediation before the panel of Independent External Monitors (IEMs) in a time bound manner. The BANK shall not approach the Courts while representing the matters to IEMs and shall await their decision in the matter. In case, the dispute remains unresolved even after mediation by the panel of IEMs, the Bank may take further action as per the terms & conditions of the contract. The fees/expenses on dispute resolution shall be equally shared by both the parties i.e the BANK and the VENDOR.

3. Previous Transgression

3.1. The VENDOR declares that no previous transgression occurred in the last three years immediately before signing of this Integrity Pact, with any other company in any country in respect of any corrupt practices envisaged hereunder or with any Public Sector Enterprise in India or any Government Department in India that could justify VENDOR's exclusion from the bid process. The VENDOR shall also report the pending transgression(s) for which cognizance was taken even before the said period of three years.

3.2. The VENDOR agrees that if it makes incorrect statement on this subject, VENDOR can be disqualified from the bid process or the contract, if already awarded, can be terminated for such reason.

4. Earnest Money

While submitting the bid, the VENDOR shall submit a bank guarantee as may be specified by the BANK as Earnest Money/Security Deposit, with the BANK.

5. Sanctions for Violations

5.1. Any breach of the aforesaid provisions by the VENDOR or anyone employed by it or acting on its behalf (whether with or without the knowledge of the VENDOR) shall entitle the BANK to take all or any one of the following actions, wherever required:

- To immediately call off the contract negotiations without assigning any reason or giving any compensation to the VENDOR. However, the proceedings with the other VENDOR(s) would continue.
- The Security / Performance Bank Guarantee (after the contract is signed) shall stand forfeited either fully or partially, as decided by the BANK and the BANK shall not be required to assign any reason, therefore.
- To immediately cancel the contract, if already signed, without giving any compensation to the VENDOR.
- To recover all sums already paid by the BANK with interest thereon at 1% higher than the prevailing Base Rate of a Scheduled Commercial Bank, while in case of a VENDOR from a country other than India with interest thereon at 1% higher than the LIBOR. If any outstanding payment is due to the VENDOR from the BANK in connection with any other contract for any other services, such outstanding payment could also be utilized to recover the aforesaid sum and interest.
- To encash the Security / Performance Bank Guarantee / Warranty Bond, if furnished by the VENDOR, in order to recover the payments, already made by the BANK, along with interest.
- To cancel all or any other Contracts with the VENDOR. The VENDOR shall· be liable to pay compensation for any loss or damage to the BANK resulting from such cancellation / rescission and the BANK shall be entitled to deduct the amount so payable from the money(s) due to the VENDOR.
- To debar the VENDOR from participating in future bidding processes of RBI for a minimum period of three years, which may be further extended at the discretion of the BANK.
- To recover all sums paid in violation of this Pact by VENDOR(s) to any middleman or Agent or Broker with a view to securing the contract.
- In cases where irrevocable Letters of Credit have been received in respect of any contract signed by the BANK with the VENDOR, the same shall not be opened.

- Forfeiture of Performance Bank Guarantee in case of a decision by the BANK to forfeit the same without assigning any reason for imposing sanction for violation of this Pact.

5.2. The BANK shall be entitled to take all or any of the actions mentioned in Section 5.1 of this Pact also on the Commission by the VENDOR or anyone employed by it or acting on its behalf (whether with or without the knowledge of the VENDOR), of an offence as defined in Chapter IX of the Indian Penal code, 1860 or Prevention of Corruption Act, 1988 or any other statute enacted for prevention of corruption.

5.3. The decision of the BANK to the effect that a breach of the provisions of this Pact has been committed by the VENDOR shall be final and conclusive on the VENDOR. However, the VENDOR can approach the Independent Monitor(s) appointed for the purposes of this Pact.

6. Fall Clause

The VENDOR undertakes that it has not supplied / is not supplying similar product / services or sub-services in similar quantity, at a price lower than that offered in the present bid in respect of any other Ministry / Department of the Government of India or PSU or PSB and if it is found at any stage that similar product / services or sub-services was supplied by the VENDOR to any other Ministry / Department of the Government of India or a PSU or PSB at a lower price, then that very price, with due allowance for elapsed time, will be applicable to the present case and the difference in the cost would be refunded by the VENDOR to the BANK, if the contract has already been concluded.

7. Independent External Monitors (IEMs)

7.1. The BANK has appointed Independent External Monitors (hereinafter referred to as IEMs) for this Pact in consultation with the Central Vigilance Commission and the IEMs are:

1. Shri Nageshwar Rao Koripalli, IRS (Retd.)
   Mob No. 9788919555
   e-mail id - knageshwarrao@gmail.com

2. Shri Pramod Shripad Phalnikar, IPS (Retd.)
   Mob No. 9011943874
   e-mail id – pramodphalnikar@gmail.com)

7.2. The task of the IEMs shall be to review independently and objectively, whether and to what extent the parties comply with the obligations under this Pact.

7.3. The Monitors shall not be subject to instructions by the representatives of the parties and perform their functions neutrally and independently.

7.4. Both the parties accept that the IEMs have the right to access all the documents relating to the procurement, including minutes of meetings.

7.5. As soon as the IEMs notices, or has reason to believe, a violation of this Pact, he will so inform the Authority designated by the BANK.

7.6. The VENDORs accept that the IEMs has the right to access without restriction to all Procurement documentation of the BANK including that provided by the VENDOR. The VENDOR will also grant the IEMs, upon his request and demonstration of a valid interest, unrestricted and unconditional access to his project documentation. The same is applicable to Subcontractors. The IEMs shall be under contractual obligation to treat the information and documents of the VENDOR/Subcontractor(s) with confidentiality.

7.7. The BANK shall provide to the IEMs sufficient information about all meetings among the parties related to the Procurement provided such meetings could have an impact on the contractual relations between the parties. The parties will offer to the IEMs the option to participate in such meetings.

7.8. The IEMs shall submit a written report to the designated Authority of BANK within 8 to 10 weeks from the date of reference or intimation to him by the BANK / VENDOR and, should the occasion arise, submit proposals for correcting problematic situations.

8. Facilitation of Investigation

In case of any allegation of violation of any provisions of this Pact or payment of commission, the BANK or its agencies shall be entitled to examine all the documents including the Books of Accounts of the VENDOR and the VENDOR shall provide necessary information and documents in English and shall extend all possible help for the purpose of such examination.

9. Law and Place of Jurisdiction

This Pact is subject to Indian Law. The place of performance and jurisdiction is the seat of the BANK, i.e. Mumbai.

10. Other Legal Actions

The actions stipulated in this Integrity Pact are without prejudice to any other legal action that may follow in accordance with the provisions of the extant law in force relating to any civil or criminal proceedings.

11. Validity

The validity of this Integrity Pact shall be from date of its signing and extend up to 12 months after the last payment under the contract to the successful Vendor as part of the overall contract whichever is later. In case VENDOR is unsuccessful, this Integrity Pact shall expire after the appointment of the successful Vendor.

Should one or several provisions of this Pact turn out to be invalid; the remainder of this Pact shall remain valid. In this case, the parties will strive to come to an agreement to their original intentions.

12. The parties hereby sign this Integrity Pact at Mumbai on _____

BANK	VENDOR
Reserve Bank of India (Legal entity)	
Name of the Officer:	Name of Authorised Signatory:
Designation:	Designation:
Department:	
Witness:	Witness:

Annexure II

PROFORMA OF PAST EXPERIENCE

Client wise details shall be furnished as below:

Sl. No.	Name & Address of the Client	Mob No. & E-mail Id. Of the Client	Value of work*	Completed in time. (Yes/No)	Start Date & Completion Date	Reason for Delay (if any)

The value of similar work shall be considered for determining eligibility under Section III of the Tender Document based on the aggregate estimated annual contract value of the dispensary/dispensaries for which the bidder has submitted the bid.

Note: Copies of the Work Order/Agreement and Completion Certificate/Client Certificate in support of the above details shall be enclosed. The Bank reserves the right to verify the information furnished by the bidder from the concerned client(s).

Annexure III

PROFORMA OF CLIENT'S CERTIFICATE REGARDING PERFORMANCE
(On Client's Letter Head)

Sl. No.	Particulars	Details / Remarks
1.	Name & address of the client	
2.	Details of works executed by	Shri / M/s. _____ *(name of Vendor)*
3.	Name of work with brief particulars	
4.	Agreement No. and date	
5.	Agreement amount (approximates are also acceptable)	
6.	Details of penalties levied (indicate amount), if any, for non-performance or non-adherence to terms	
7.	Name, address, telephone number and email id of the authority under whom supply executed:	
	Name & Designation	
	Telephone Nos:	
	E-mail:	
8.	Comments on the capabilities of the Vendor (Outstanding / Very Good / Good / Satisfactory / Poor)	
	a) Technical proficiency:	
	b) Financial soundness:	
	c) Adherence to timelines:	
	d) Quality of work:	
	e) General behaviour:	

***'Countersigned'**

Signature of the competent Authority with office seal
Name & Designation:
Contact numbers:

Annexure IV

PROFORMA OF BANK GUARANTEE FOR PERFORMANCE SECURITY
(On Non-Judicial Stamp Paper of appropriate value purchased in the name of the issuing bank)

The Regional Director
Reserve Bank of India
Mumbai Regional Office
Mumbai 400001

Dear Sir,

Name of Work:

Bank guarantee for <u>PERFORMANCE SECURITY DEPOSIT</u>

WHEREAS

Reserve Bank of India, having its Central Office at Shahid Bhagat Singh Road, Mumbai, (hereinafter called “the RBI”) has awarded the Contract for the captioned work (hereinafter called the "Contract") to M/s _____ (Name of the Contractor) (hereinafter called " the said Contractor" which expression shall include its successors and assigns).

AND Whereas the Contractor is bound by the said Contract to submit to RBI a Performance Security for a total amount of ₹._____ (Rupees_____ only) (Amount in figures and words) for the due fulfilment by the said contractor of the terms and conditions contained in the contract. We, _____ (Name of the Bank), (hereinafter called “the Bank”), at the request of M/s _____, the contractor, do hereby undertake to pay to the RBI an amount not exceeding ₹._____ as Performance Guarantee for due fulfilment of the terms and conditions of the contract.

NOW THIS GUARANTEE WITNESSETH

1. We _____(Name of the Bank) do hereby agree with and undertake to RBI, their Successors, Assigns that in the event of the RBI coming to the conclusion that the Contractor has not performed his obligations under the said conditions of the contract or have committed a breach thereof, which conclusion shall be binding on us as well as the said contractor; we shall on demand by the RBI, pay without demur to the RBI, a sum of ₹. _____ (Rupees _____only) or any

lower amount that may be demanded by the RBI. Our guarantee shall be treated as equivalent to the Performance Guarantee Amount for the due performance of the obligations of the Contractor under the said Contract, provided, however, that our liability against such sum shall not exceed the sum of ₹. _____ (Rupees _____ only).

2. We also agree to undertake to and confirm that the sum not exceeding ₹. _____ (Rupees _____ only) as aforesaid shall be paid by us without any demur or protest, merely on demand from the RBI on receipt of a notice in writing stating that the amount is due to them and we shall not ask for any further proof or evidence and the notice from the RBI shall be conclusive and binding on us and shall not be questioned by us in any respect or manner whatsoever. The Bank shall pay to RBI any money so demanded notwithstanding any dispute/disputes raised by the Contractor in any suit or proceedings pending before any Court, Tribunal or Arbitrator/s relating thereto and the liability under this guarantee shall be absolute and unequivocal. We undertake to pay the amount claimed by the RBI within a period of one week from the date of receipt of the notice as aforesaid.

3. We confirm that our obligation to the RBI under this guarantee shall be independent of the agreement or agreements or other understandings between the RBI and the Contractor.

4. This guarantee shall not be revoked by us without prior consent in writing of the RBI.

We hereby further agree that –

a) Any forbearance or commission on the part of the RBI in enforcing the conditions of the said agreement or in compliance with any of the terms and conditions stipulated in the said Contract and/or hereunder or granting of any time or showing of any indulgence by the RBI to the Contractor or any other matters in connection therewith shall not discharge us in any way and our obligation under this guarantee. This guarantee shall be discharged only by the performance by the Contractor of their obligations and in the event of their failure to do so, by payment by us of the sum not exceeding ₹. _____ (Rupees _____only).

b) Our liability under these presents shall not exceed the sum of ₹. _____ (Rupees _____ only).

c) Our liability under this agreement shall not be affected by any infirmity or irregularity

on the part of our said constituents/clients or their obligations thereunder or by dissolution or change in the constitution of our said constituents.

d) This guarantee shall remain in force up to (180 days beyond the Defect liability period) provided that if so desired by the RBI, this guarantee shall be renewed for a further period as may be indicated by them on the same terms and conditions as contained herein.

e) Our liability under these presents will terminate unless these presents are renewed as provided hereinabove on the _____ or on the day when our said constituents comply with their obligations, as to which a certificate in writing by the RBI alone is the conclusive proof whichever date is later. Unless a claim or suit or action is filed against us within _____ or any extended period, all the rights of the RBI against us under this guarantee shall be forfeited and we shall be released and discharged from all our obligations and liabilities hereunder.

In witness whereof I/We of the Bank have signed and sealed this guarantee on the _____ day of _____ (Month) (Year) being herewith duly authorized.

For and on behalf of _____ (Name of the Bank)

Signature of authorized Bank official
Name:
Designation:
Stamp/ Seal of the Bank

Signed, sealed and delivered for and on behalf of the Bank by the above named in the presence of:

Witness 1

Signature
Name:
Address:

(NB: This guarantee will require stamp duty as applicable in the state, where it is executed and shall be signed by the official whose signature and authority shall be verified).

Annexure V

CONTRACT AGREEMENT
Annual Contract for Supply of Medicines to Serving and Retired Employees of the Bank and their Eligible Dependents through Collection from Authorized Retail Pharmacy/Chemist Outlets or Direct Delivery
(On Non-Judicial Stamp Paper of ₹500)

THIS AGREEMENT made at Mumbai on this _____ day of _____ (month), 2025 between

The Reserve Bank of India, Mumbai Regional Office, Mumbai having its Central Office at Mumbai (hereinafter called "the Bank") which expression shall unless exclude or repugnant to the context on ONE PART,

AND

M/s _____ having its registered office at _____ (hereinafter called "the Vendor") represented by _____ who is authorized to enter this agreement which terms shall unless excluded or repugnant to the context be deemed to include the Partners and Principals of the said firm and their respective successors, executors, administrators representative and assigns/ and assigns on the OTHER PART.

WHEREAS the Bank, having expressed its intention of engaging the Vendor for the supply and direct delivery of medicines to serving and retired employees of the Bank and their eligible dependents residing in the State of Maharashtra, against Credit Slips issued by the Bank's Medical Officers (BMOs)/Bank's Medical Consultants (BMCs) attached to the Bank's dispensaries at Mumbai and Navi Mumbai, invited e-Tender vide _____ dated _____ through CPP portal on specified terms and conditions and scope of work as detailed in the tender document Part I, Part II, Annexures and Corrigendum thereof and the Vendor has been selected as approved Vendor to supply such items listed in the accompanying schedule and agreed to supply such items on such terms and conditions and decided discount rate on MRP, the present agreement is drawn up and executed, incorporating inter-alia the said and terms and conditions in the schedule of the agreement.

In this Agreement, whenever rights, privileges, discretions and powers have been said to be exercisable by the "Bank", such rights, privileges, discretions and powers

will be actually exercisable by the Regional Director, Reserve Bank of India, Mumbai Regional Office, unless otherwise specified.

The Vendor shall supply and directly deliver medicines to the serving and retired employees of the Bank and their eligible dependents against valid Credit Slips issued by the Bank's Medical Officers (BMOs)/Bank's Medical Consultants (BMCs), in accordance with the terms and conditions of the Contract.

The uniform discount on MRP accepted by the Bank shall apply to all medicines supplied under the Contract against valid Credit Slips, irrespective of the brand or manufacturer and whether or not the medicines are included in the Indicative List of Medicines.

The Vendor shall comply with the prescribed delivery timelines, billing requirements, quality standards and other obligations specified in the Tender Document and this Agreement.

NOW THIS AGREEMENT WITNESSETH AS FOLLOWS:

1. In this agreement words and expressions shall have the same meanings as are respectively assigned to them in the Conditions of Contract referred to.
2. The following documents shall be deemed to form and be read and construed as part and parcel of this agreement, viz.:
   i. The Tender document dated _____ submitted by the Vendor.
   ii. Scope of work and Terms and Conditions of the tender.
   iv. Purchaser's Notification of Award.
3. In consideration of the payments to be made by the Purchaser to the Vendor as hereinafter mentioned, the Vendor hereby covenants with the Purchaser to provide the goods and services and to remedy defects therein in conformity in all respects with the provisions of the contract.
4. The Purchaser hereby covenants to pay the Vendor in consideration of the provision of the goods and services and the remedying of defects therein, the contract price or such other sum as may become payable under the provisions of the contract at the times and in the manner prescribed by the contract.
5. Particulars of the goods and services which shall be supplied / provided by the Vendor are as enlisted in tender document condition.

IN WITNESS WHEREOF the parties to these presents have hereunto set and subscribed their respective hands and seals the

_____day/month and year first above written.

SIGNED AND DELIVERED BY THE:

Signed for and on behalf of the Bank Signed for and on behalf of the Vendor

In presence of:

Witness 1:

Witness 2:

Annexure VI

Undertaking on Legal Actions / Litigation / Arbitration by the Bidder

[On the Letter head of the Bidder] Date:

To,

The Regional Director
Reserve Bank of India
Mumbai Regional Office
Mumbai 400001

Ref: E-Tender for Direct Delivery of Medicines to Serving/Retired Employees and their Eligible Dependents Residing in the State of Maharashtra against Credit Slips Issued by the Bank's Dispensaries at Mumbai and Navi Mumbai

Sir,

I/We …… (Name of the bidder) declare that no legal action(s) have been / is being taken against us for any cause in any legal jurisdiction. ***/*** I/We …… (Name of the bidder) declare that the followings legal action(s) have been/ is being taken against us:

…… *(detail of the legal action, work under consideration, legal authority involved etc.)*……...

……...

However, we affirm that the above legal action does not affect our ability to deliver the requirements of the Bank as per the e-tender for Direct Delivery of Medicines to Serving/Retired Employees and their Eligible Dependents Residing in the State of Maharashtra against Credit Slips Issued by the Bank's Dispensaries at Mumbai and Navi Mumbai

2. Further, I/we ……. also declare that no cases of civil lawsuits / litigation / arbitration etc. have been initiated in any in any of our executed works. ***/*** Further, we ……. also declare that the following civil lawsuits / litigation / arbitration cases were/are initiated in our executed works:

……. *(detail of the work and type of action etc.)* .....

……..

(Note: strike out one of the above two declarations which is not applicable)

Signature and name of the authorized signatory of the

Bidder with Rubber Stamp

Date:

Place:

Annexure VII

Undertaking regarding declaration of notice of termination of contract by the Reserve Bank of India on the basis of non-performance or having pre-maturely withdrawn / exited from the contractual obligation with the Reserve Bank of India or its services found unsatisfactory by the Reserve Bank of India

[On the Letter head of the Bidder]

Name of Work: Direct Delivery of Medicines to Serving/Retired Employees and their Eligible Dependents Residing in the State of Maharashtra against Credit Slips Issued by the Bank's Dispensaries at Mumbai and Navi Mumbai

Sir,

I/We …….. *(Name of the bidder)* hereby declare that:

a) I/ We or any of our allied firm* has/have not been served a notice of termination of contract by the Reserve Bank of India on the basis of non-performance or I/we have not pre-maturely withdrawn / exited from the contractual obligation with the Reserve Bank of India or our services have not been found unsatisfactory by the Reserve Bank of India as on ……..*(date of submission of bid).*

b) I/ We will inform the Bank in writing, in case, I/ We or any of our allied firm* is/are served a notice of termination of contract by the Reserve Bank of India on the basis of non-performance or I/we pre-maturely withdraw / exit from the contractual obligation with the Reserve Bank of India or our services are found unsatisfactory by the Reserve Bank of India on or before award of the captioned work.

2. I/We ……..*(Name of the bidder)* declare that I/we or our allied firm* ……..….*(Name of the allied firm(s))* has / have been served a notice of termination by the Reserve Bank of India on the basis of non-performance or have pre maturely withdrawn / exited from the contractual obligation with the Reserve Bank of India or our services have been found unsatisfactory by the Reserve Bank of India. A copy of such letter is attached for your information and record.

(seal and signature of the bidder)

(Note: strike out one of the above two declarations which is not applicable)

Annexure VIII

Proforma for Undertaking / Declaration / Certificate by the Vendor regarding country sharing land border with India

(To be submitted by Vendors on their letter head duly sealed and signed by the authorized signatory)

To
The Regional Director
Reserve Bank of India
Mumbai Regional office

Name of Work:

I / We …… (Name and address, including Country of location of Vendor) have read and understood the contents of the Office Memorandum (OM) F. No. 6/18/2019-PPD dated July 23, 2020 and its subsequent orders / revision issued by Public Procurement Division, Department of Expenditure, Ministry of Finance, Government of India regarding the restrictions on procurement from a Vendor of a country which shares a land border with India.

2. I / We certify that …… (Name of the Vendor)

i. is not from a country sharing land border with India, or

ii. is from a country sharing land border with India and has been registered with the Competent Authority, the certificate of which is enclosed, or

iii. is from a country sharing land border with India where Government of India has extended lines of credit, or

iv. is from a country sharing land border with India where Government of India is engaged in development projects.

(Strikeout whichever of the above is not applicable).

3. I / We further certify that …… (Name of Vendor) fulfils all requirements in this regard and is eligible to be considered under the provision of the above referred Office Memorandum and its subsequent orders / revision. I/We also undertake that even in case of contracts where we are permitted by the Bank/RBI to sub- contract I / we ……..……(Name of Vendor) will not sub-contract any work to a contractor from country(ies) sharing land border with India, unless such contractor fulfils all the requirements contained in the above referred office memorandum / order.

4. I/We know and understand that, if this Undertaking / Declaration / Certificate submitted by us is found to be false, the Bank shall be free to reject / terminate our tender / Work Order and that the Bank shall also be free to initiate any legal action in

accordance with law including forfeiting of Earnest Money Deposit / invoking of Performance Bank Guarantee / Security Deposit and / or debarring us from participating in tenders invited by the Bank in future.

(Signature and name of authorized signatory
of the Vendor with Rubber Stamp)
Date:
Place:

Annexure IX

Undertaking / Declaration regarding Debarment

(To be submitted by the Vendor on their letter head)

To

The Regional Director
Reserve Bank of India
Mumbai Regional Office

Dear Sir,

Name of the work:

I / we _____ (name of the Vendor) declares that I/we or any of our allied firm*:

a. have not been debarred/ suspended/ blacklisted by any public institution/ Statutory Authorities / Organisations/ or any entity in India or any other country as on _____ (date of submission of bid).
b. have not made any transgression in respect of the code of integrity (as mentioned in the tender) with any public institution / entity in India or any other country in last three years as on _____ (date of submission of bid).
c. will inform the Bank in writing in case of debarment / suspension / blacklisting by any public institution/ entity in India or any other country on or before of award of work or during the period of work.
d. do not have any proceedings pending or order passed by any Authority/Court for violation/deficiency of statutory provisions such as EPF, ESI, Bonus, Minimum Wages, or other payments for last 5 years.
e. have not rescinded/ abandoned any contract awarded by any of our clients before the expiry of prescribed period of contract for last 5 years.
f. have been maintaining a clean track record without any involvement in unlawful/ illegal activities or financial Banking frauds. We do not have any case with the Police/ Court/ Regulatory authorities against the Vendor or proprietor/ partners/ directors in case of Proprietorship/ Partnership firm/ company respectively involving the above.

2. I/ We know and understood that, if this Undertaking / Declaration/ Certificate submitted by us is found to be false, the Bank shall be free to reject/ terminate our

tender/ Work Order and that the Bank shall also be free to initiate any legal action in accordance with law including forfeiting of Earnest Money Deposit/ invoking of Performance Bank Guarantee/ Security Deposit and / or debarring us from participating in tenders invited by the Bank in future.

(Signature and name of the authorized
signatory of the Vendor with Rubber Stamp)
Date:
Place:

*Allied firm: A firm would be termed as “allied firm “if the management is common, or substantial or majority shares are owned by the banned/ suspended firm and by virtue of this it has a controlling voice. Further all successor firms will also be considered as allied firm.

Annexure X

To
Regional Director,
Reserve Bank of India,
Mumbai Regional Office
Fort, Mumbai -400 001.

Bankers' Certificate from a Scheduled Bank

This is to certify that to the best of our knowledge and information Shri/ M/s ……. having the noted address, a customer of our bank is / are respectable and can be treated as good for any engagement up to a limit of ₹……. (Rupees ……)

This certificate is issued without any guarantee or responsibility on the Bank or any of the officers.

For the Bank

(Signature with seal)
Date:
Name & Designation

For the Bank

Note:

1. Bankers' certificates should be from a scheduled bank on the letterhead of the Bank and addressed to enlistment authority.
2. In case of partnership firm, certificate to include names of all partners as recorded with the Bank.

Annexure XI

Part II - Financial / Price Bid

(to be submitted in 3rd e-cover of tender only on CPP Portal)

E-Tender for Direct Delivery of Medicines to Serving/Retired Employees and their Eligible Dependents Residing in the State of Maharashtra against Credit Slips Issued by the Bank's Dispensaries at Mumbai and Navi Mumbai

Sl. No.	Dispensary / Dispensary Group	Uniform Discount offered on MRP (%)
1	Belapur Office + Kharghar Colony	
2	BKC office + BKC Staff Quarters	
3	Byculla office + Staff Quarters	
4	Amar building Dispensary + COB	
5	TMC Colony	
6	Gokuldham Staff quarters	
7	Malad (Tapovan+Kailash+ Raheja) Colonies	
8	Prabhadevi+Varada Quarters	
9	Santacruz Colony	
10	Dahisar Colony	
11	WTC+Nariman Bhavan	
12	Sunplazzo Staff Quarters	
13	Bank house + Dhanastra	
14	Bhandup Quarters	
15	Chembur / Nalanda	
16	Tardeo Quarters	
17	Vasant Vihar Quarters	

Note:

a. The discount quoted for a particular dispensary/dispensary group shall be applicable uniformly to all medicines supplied against the Credit Slips/indents pertaining to that dispensary/dispensary group, irrespective of the brand or manufacturer

b. Kindly do not upload this document. The Uniform Discount has to be filled in by the bidder online in CPP Portal.

c. Uniform Discount means the discount offered in percentage terms on MRP for supply of all medicines / medical items.

d. Uploading financial bid along with Part I documents may lead to disqualification of the tender.

e. The Uniform Discount may be quoted considering that the cost of packing, cartage, transportation and all taxes are to be borne by the bidder. The Bank will only pay the labelled MRP minus Uniform Discount after deducting the applicable taxes. The quoted Uniform Discount shall remain valid for the entire duration of the contract.

f. The uniform discount quoted for each dispensary/dispensary group shall apply to all medicines supplied against valid Credit Slips, irrespective of whether the beneficiary collects the medicines from the Vendor's authorized retail pharmacy/chemist outlet or opts for direct delivery.