

**GOVERNMENT OF INDIA
MINISTRY OF LABOUR AND EMPLOYMENT
LOK SABHA
STARRED QUESTION NO. 06
TO BE ANSWERED ON 20.07.2026**

WELFARE SCHEMES FOR GIG AND PLATFORM WORKERS

6. SHRI P C MOHAN:

Will the Minister of LABOUR AND EMPLOYMENT be pleased to state:

- (a) the details of the current status of formulation and notification of welfare schemes for gig and platform workers under Section 114 of the Code on Social Security, 2020 and the Social Security (Central) Rules, 2026;**
- (b) the details of the Ayushman Bharat health cover for platform workers announced in the Union Budget 2025-26, including the timeline for its actual roll-out;**
- (c) the details of the other financial security schemes, including old-age, disability and provident fund equivalents being planned under the Social Security Fund financed through aggregator contributions;**
- (d) whether the Government proposes to accord priority to gig and platform workers in cities, such as Bengaluru, given the scale of the sector and the aggregator contributions collected there; and**
- (e) if so, the details thereof?**

**MINISTER OF LABOUR AND EMPLOYMENT
(DR. MANSUKH MANDAVIYA)**

(a) to (e): A statement is laid on the Table of the House.

STATEMENT REFERRED TO IN REPLY TO PARTS (a) TO (e) OF LOK SABHA STARRED QUESTION NO. 6 FOR 20.07.2026 REGARDING “WELFARE SCHEMES FOR GIG AND PLATFORM WORKERS” RAISED BY SHRI P C MOHAN, HON’BLE MEMBER OF PARLIAMENT, LOK SABHA.

(a) to (e): For the first time, the definition of ‘gig workers’ and ‘platform workers’ and provisions related to the same have been provided in the Code on Social Security, 2020 which has come into force on 21.11.2025.

The Code under section 114(1) provides for framing of suitable social security schemes for gig workers and platform workers on matters relating to life and disability cover, accident insurance, health and maternity benefits, old age protection, etc. The Code provides for setting up of a Social Security Fund to finance these welfare schemes for which one of the sources is contribution from aggregators who have to give between 1 to 2% of their annual turnover subject to the limit of 5% of the amount paid or payable by an aggregator to such workers. The Code has provided for constitution of National Social Security Board with representatives from aggregators, gig and platform workers, expert members and State Governments. Under the Code, the Board is mandated to recommend the Central Government for framing suitable schemes for gig workers and platform workers, monitor such social welfare schemes for gig workers and platform workers as are administered by the Central Government, review the expenditure from the fund and designated bank account maintained thereunder for social security and welfare of gig and platform workers and undertake such other functions as are assigned to it by the Central Government from time to time.

Further, the Social Security (Central) Rules, 2026, notified on 08.05.2026, mark a significant step towards extending formal social protection to gig and platform workers. The Rules operationalize the provisions of the Code by mandating registration of gig and platform workers on the Central Government portal, requiring aggregators to share worker-related data through Application Programming Interface (API) or other electronic means, prescribing eligibility criteria for social security benefits, and strengthening accountability of aggregators in relation to welfare measures for such workers.

The Government in its Budget announcement for financial year 2025-26 had announced several key measures for the welfare of Gig workers of online platforms (platform workers) viz. their registration on the eShram portal, issuance of identity cards, and extension of health care benefits under Ayushman Bharat-Pradhan Mantri Jan Arogya Yojana (AB-PMJAY).

The Ministry of Labour and Employment had launched eShram portal on 26.08.2021 for creation of a comprehensive National Database of Unorganised Workers including platform workers, migrant workers etc. The eShram portal is meant to register and support the unorganised workers by providing them a Universal Account Number (UAN) on a self-declaration basis. The Ministry of Labour and Employment has also launched the eShram- 'One-Stop-Solution' that entails integration of different social security/welfare schemes at single portal i.e., eShram portal. This is envisaged to enable unorganised workers including platform workers registered on eShram to access social security schemes including health care benefits under AB-PMJAY and see benefits availed by them so far, through eShram portal.

The Ministry has also launched a dedicated Aggregator Module on 12.12.2024 for onboarding of aggregators on eShram portal. Till date, 21 aggregators including Zomato, Blinkit, Swiggy, Ola, Uber, Rapido, Amazon, Porter, Urban Company, Flipkart etc. have onboarded on eShram portal. Also, Application Programming Interfaces (APIs) have been developed on this Module for verification and sharing details of platform workers engaged with the aggregators.

A simplified Registration Module for platform workers has been launched on 12.03.2025 on the eShram portal to facilitate platform workers to register themselves or update their occupation, if already registered on eShram portal.

To maximise registration of platform workers on eShram portal, three nationwide special registration drives were held during the months of April, May and August-September, 2025 in collaboration with States and Union Territories. As on 14.07.2026, over 10.65 lakh platform workers are registered on eShram portal.

The Ministry of Labour & Employment has conducted multiple rounds of deliberations with Aggregators, Knowledge Partners, Platform Workers Associations, State Government/Union Territories and other organisations for social security framework of gig and platform workers to move forward for a comprehensive welfare scheme for platform workers across the country, as mandated under the Code.
