

**GOVERNMENT OF INDIA
MINISTRY OF HOME AFFAIRS**

**LOK SABHA
STARRED QUESTION NO. *135**

TO BE ANSWERED ON THE 28TH JULY, 2026/ SHRAVANA 6, 1948 (SAKA)

E-ZERO FIRs

***135. DR. RAJ KUMAR CHABBEWAL:**

Will the Minister of HOME AFFAIRS be pleased to state:

(a) whether the Government has introduced or proposes to introduce the system of registering e-Zero FIRs in cyber crime cases across the country;

(b) if so, the details and the salient features of the system along with the legal framework governing it;

(c) the details of the number of e-Zero FIRs registered since its introduction, State/UT-wise;

(d) whether the system has resulted in faster freezing of fraudulent transactions and improved recovery of defrauded amounts and if so, the details thereof; and

(e) the steps taken by the Government to ensure uniform implementation, inter-State coordination and protection against misuse in this regard?

ANSWER

**MINISTER OF STATE IN THE MINISTRY OF HOME AFFAIRS
(SHRI BANDI SANJAY KUMAR)**

(a) to (e): A Statement is laid on the Table of the House.

STATEMENT IN REPLY TO THE LOK SABHA STARRED QUESTION NO. *135 FOR 28th JULY 2026 BY DR. RAJ KUMAR CHABBEWAL REGARDING E-ZERO FIRS

Section 173(1) of the Bharatiya Nagarik Suraksha Sanhita (BNSS), 2023 mandates that every information relating to the commission of a cognizable offence, irrespective of the area where the offence is committed, may be given orally or by electronic communication to an officer in charge of a police station.

The Central Government has provided a platform to the States/UTs for registering e-Zero FIRs in cybercrime cases specifically for cyber financial fraud cases. Under this system, complaints involving a particular financial loss thresholds (as decided by respective State/ UT) registered on the National Cyber Crime Reporting Portal (NCRP) or through helpline 1930, will automatically result in the registration of an e-Zero FIR at the State/UT e-Crime Police Station, which is then promptly transferred to the concerned territorial cyber crime Police Station. The complainant is required to visit the respective police station within three days to convert the Zero FIR into a regular FIR.

The details of e-Zero FIR system which has been implemented in 18 States/UTs are as under :

S. No.	State/UT	Start Month	Number of e-Zero FIR
1.	Delhi	May, 2025	6115
2.	Chandigarh	November, 2025	4174
3.	Madhya Pradesh	November, 2025	61
4.	Rajasthan	January, 2026	251
5.	Goa	January, 2026	446
6.	Uttarakhand	March, 2026	552
7.	West Bengal	June, 2026	10
8.	Assam	June, 2026	223
9.	Odisha	June, 2026	27
10.	Haryana	June, 2026	165
11.	Gujarat	July, 2026	1
12.	Tripura	July, 2026	32
13.	Maharashtra	July, 2026	131
14.	Jammu & Kashmir	July, 2026	39
15.	Tamil Nadu	July, 2026	8
16.	Telangana	July, 2026	9
17.	Bihar	July, 2026	12
18.	Andaman & Nicobar Islands	July, 2026	1

‘Police’ and ‘Public Order’ are State subjects under the Seventh Schedule to the Constitution of India. Cyber financial fraud complaints reported on National Cyber Crime Reporting Portal, their conversion into FIRs and subsequent action i.e. filing of chargesheets, arrest and resolution of complaints, thereon are handled by the State/UT Law Enforcement Agencies concerned as per the provisions of the law.
