



Reserve Bank of India/ भारतीय रिज़र्व बैंक
Consumer Education and Protection Department/ उपभोक्ता शिक्षण और संरक्षण विभाग
Mumbai/ मुंबई

Cancellation of Expression of Interest for Empanelment as Vendor for Implementation of Complaint Management System 2.0 of Reserve Bank of India, Mumbai

Consumer Education and Protection Department, Reserve Bank of India, Mumbai had invited the [Expression of Interest for Empanelment as Vendor for Implementation of Complaint Management System 2.0 of Reserve Bank of India, Mumbai](#), through RBI Website and Press advertisement on January 09, 2026 and January 10, 2026 respectively.

2. In this connection, it is informed that the captioned EOI has been cancelled

Chief General Manager-I-C
CEPD, CO, Mumbai

Date: September 17, 2026